



Data Breaches and Multiple Points to Stop Them

Danfeng (Daphne) Yao Professor of Computer Science Virginia Tech <u>http://yaogroup.cs.vt.edu/</u>

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What Brown CS taught me – ask deeper questions even though they might be unpopular

Acknowledgments





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Evolving landscape of attacks

[1980's - early 1990's]

Curiosity fueled hacking: capability demonstration of hackers

[late 1990's - present]

Financial driven attacks: spam, stealing credit cards, phishing, largescale botnets

[Late 2000 – present]

Targeted attacks: stealing proprietary information, information warfare

[2012 – present]

Ransomware, CPS attacks

Challenges caused by: Scale, complexity, anonymity

"Internet was a friendly place. Security problem then was a day at the beach."

-- Barbara Fraser



My fair share of data breach experiences T-J-MQDX[®] EQU JIFAX 2006 2017 2019 2015 2016 Georgia Anthem. YAHOO! Tec MAIL æ



>> SECURITY HOME

SECURITY



2017

How 3 Local Governments Mitigated Ransomware Attacks

Planning and education help local governments blunt the effects of ransomware attacks.

https://statetechmagazine.com/article/2017/01/how-3-local-governments-mitigated-ransomware-attacks

To pay or not to pay? That's the question

Survey of nearly 1,200 IT security practitioners and decision makers across 17 countries No, we didn't pay the ransom and we lost our data Yes, we paid the ransom and recovered our data 19.1% 8.0% Yes, we paid the ransom, but lost our data No, we didn't pay the ransom, but we recovered our data 19.6% 53.3%

https://www.bleepingcomputer.com/news/security/only-half-of-those-who-paid-aransomware-were-able-to-recover-their-data/

Security is relative. Can you prove it?

You (a hacker) write malware.

You know most people run Symantec anti-virus (AV) scans.

What would you do before you launch the malware (malicious software)?

Target data breach



BUSINESS NEWS

Target Settles 2013 Hacked Customer Data Breach For \$18.5 Million

by Reuters / May.24.2017 / 10:49 AM ET / Source: Reuters



Target data breach (Nov. 27 to Dec. 15, 2013)



1. Phishing attack against Fazio Mechanical Service

2. Accessing the Target network

3. Gaining access to vulnerable machines

4. Installing malware on PoS terminals

5. Collecting card information from PoS

6. Moving data out of the Target network

7. Aggregating stolen card and person data

- **ree4@exploit.im:** http://plasmon.rghost.ru/44699041/image.png **hidden:** how does it keep the data (intercepted credit cards)?
- **reed4@exploit.im:** from left side it is files, time.txt, then you click on it and you will find dumps in browser in plaintext
- hidden: are there any differences in terms of infected Point-of-Sale systems?
- **ree4@exploit.im:** no, but there are some nuances, for examples it doesn't work on Verifone
- hidden: really? I have Verifones ...
- **reed4@exploit.im:** it grabs dumps from memory, Verifone can be connected to PC, but it will be "secured", you need standalone Point-of-Sale terminals with monitor and Windows
- hidden: how much?
- ree4@exploit.im: 2000 USD

March 23, 2013

https://securityaffairs.co/wordpress/213 37/cyber-crime/blackpos-malware.html



BlackPOS (memory scrapper malware)

- Runs as a Windows service "POSWDS"
- Scans a list of processes that interact with the card reader
- Uploads credit cards to a compromised server (internal network repository)





https://blog.trendmicro.com/trendlabssecurity-intelligence/new-blackpos-malwareemerges-in-the-wild-targets-retail-accounts/

How can a HVAC vendor's credential access Target's internal networks?



"Fazio Mechanical does not perform remote monitoring of or control of heating, cooling and refrigeration systems for Target," Fazio said (Feb. 2014).

Fazio's credential also had access to other portals in Target

POL Partners Online	SAP Ariba 🕅	Q	
Sign In	Solutions		
Email Address	SAP Ariba Procure-	to-Pay	
Password	Software Solution		9
Remember Me Sign In	Provide your users with a fast, guided buying expleading procure-to-pay software solution.	perience with the	E)
Forgot your password? Interested in becoming a Business Par		SAP Ariba Billing Sy	/stem

https://aroundcyber.files.wordpress.com/2014/09/aorato-target-report.pdf

But how can a billing system credential access Target's internal networks?

A Theory



https://www.owasp.org/index.php/Unrestricted_File_Upload https://aroundcyber.files.wordpress.com/2014/09/aorato-target-report.pdf

URLs in some phishing emails may lead to exploiting software vulnerabilities (an IE 8 demo)

	Oracle VM VirtualBox Manager	
Tools	New Settings Discard Start	Macintosh HD
Attack	General Preview Name: Victim Operating System: Windows 7 (64-bit)	2.11
Victim Saved 8≡	Settings File Location: /Users/Salman/VirtualBox VMs/Victim	

Missed opportunities



Lack of transparency makes it difficult to learn from past failures







Target's security team in Bangalore received FireEye alerts; sent alerts to Target headquarters

FireEye's auto-malware-delete function was turned off



FireEye makes alerts worthwhile again [<]

It takes 157 minutes for an expensive expert analyst to correctly identify a true positive alert. That's a lot

tengine identifies true positive alerts without volumes of alerts or false positives. Since se ion leaves them free for more important tasks. It even finds signs of threats for previously un **tual intelligence** accompanies validated alerts to help your analysts quickly prioritize alerts is attacker profile, threat severity and attack scale and scope.

157 minutes to confirm a true positive **rehensive visibility** across the entire lifecycle to reduce alerts by up to 76 percent. By seein erts that would be generated from subsequent stages of the attack (e.g. callbacks) and alerts

"We haven't seen any false positives and the alerts er going on across our whole infrastructure. And by getti minimize wasting resources on having to clean up a b posture is even more valuable for us." Research opportunities: better warning design so admins & analysts pay attention

"FireEye ... is cutting edge. But it takes love and care and feeding. You have to watch it and monitor it."

-- John Strand, Black Hills InfoSec (regarding Target data breach)

- 1. Fear
- 2. Obedience
- 3. Greed
- 4. Helpfulness

Hacker psychology: Understanding the 4 emotions of social engineering

And some key considerations for better positioning your employees against falling prey to these types of attacks

😏 🗗 💿 😳 🚱 🖸 🕞

By Austin Whipple, Senior Security Engineer, BetterCloud Network World | MAY 13, 2016 1:07 PM PT

Breaking the Target. Yao et al. https://arxiv.org/pdf/1701.04940.pdf





"Target was certified as meeting the standard for the payment card industry (PCI) in Sept. 2013." -- Gregg Steinhafel (Target then CEO, stepped down in 2014) Payment Card Industry (PCI) Security Standard Council Manages All Systems That Touch Payment Cards



PCI data security standard is a standard for securing electronic payments

Payment card ecosystem



DISCOVER ATTESTATION OF COMPLIANCE STATUS WITH DISCOVER NETWORK'S SECURITY REQUIREMENTS

Discover Network requires all Merchants, Acquirers, Third Party Processors and Payment Service Providers ("Company") to comply with the Payment Card Industry Data Security Standard ("PCI DSS") located at www.discovernetwork.com and/or

www.pcisecuritystandards.org as well as any additional security requirements and all related compliance requirements promulgated by Discover Network from time to time. This document will serve as your attestation of compliance with Discover Network's Security Requirements. The information below must be completed in its entirety, signed by an authorized officer of Company and submitted to Discover Network according to the instructions in Section 5.

Section 1 - Company Contact Information		
Date		
Company Legal Name		
Compliance Contact Name		
Compliance Contact Phone Number	(XXX)XXX-XXXX	
Compliance Contact E-mail Address		

Section 2 - Company's PCI Compliance Status				
(Name/Title of Officer) certifies the following compliance status (select one):				
COMPLIANT	(Company) has achieved full compliance with the PCI DSS as of (date of compliance).			
	Name of Qualified Security Assessor (if applicable): Proceed to Section 4.			
NON-COMPLIANT	(Company) has not achieved full compliance with the PCI DSS as of	(date). Company		
	plans to achieve full compliance on: (date). Company is required to complete S	Section 3.		

Section 3 - Summary of Company's Compliance with PCI DSS Requirements

Please select the appropriate "Compliance Status" for each requirement. If you answer "NO" to any of the requirements, you are required to provide the date Company will be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

PCI	Description of Requirement			ce Status t one)	Remediation Date and Actions (if "Non- Compliant" was selected in the "Compliance Status" column)	
Req.			pliant	Non- Compliant		
1	Install and maintain a firewall configuration to protect cardholder data					
2	Do not use vendor-supplied defaults for system passwords and other security parameters	[
3	Protect stored cardholder data	[
4	Encrypt transmission of cardholder data across open, public networks		_			
5	Use and regularly update anti-virus software		Pr	otect	stored cardholder dat	а
6	Develop and maintain secure systems and applications		7			
7	7 Restrict access to card Regularly test security systems and processes					
8	Assign a unique ID to each person with computer access					



Multi-factor authentication -- A lesson learned by PCI from the Target breach

8.3 Secure all individual non-console administrative access and all remote access to the CDE using multi-factor authentication.

Note: Multi-factor authentication requires that a minimum of two of the three authentication methods (see Requirement 8.2 for descriptions of authentication methods) be used for authentication. Using one factor twice (for example, using two separate passwords) is not considered multi-factor authentication.

8.3.1 Incorporate multi-factor authentication for all non-console access into the CDE for personnel with administrative access.

Note: This requirement is a best practice until January 31, 2018, after which it

becomes a requirement.

8.3.2 Incorporate multi-factor authentication for all remote network access (both user and administrator, and including third party access for support or maintenance) originating from outside the entity's network.



https://www.pcisecuritystandards.org/documents/Prioritized-Approach-for-PCI DSS-v3 2.pdf

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
	6M +	1-6M	20K-1M	<20K
	Process more than 6 million Visa transactions per year, regardless of channel. Be identified as Level 1 by any card association.	Process 1 to 6 million credit card transactions annually across all channels.	Process 20,000 to 1 million e-commerce credit card transactions annually.	Process fewer than 20,000 e-commerce transactions annually, or process fewer than 1 million credit card transactions annually across all channels.
, , ,				
, , ,	Complete a ROC annually by a Qualified Security	Conduct an annual Self-Assessment Questionnaire (SAQ) *.	Conduct an annual Self-Assessment Questionnaire (SAQ)*.	Conduct an annual Self-Assessment Questionnaire (SAQ) *.
	Assessor (QSA) *. This means an on-site audit needs to occur every year.	Quarterly scans by an Approved Scanning Vendor (ASV).	Quarterly scans by an Approved Scanning Vendor (ASV).	Quarterly scans by an Approved Scanning Vendor (ASV).
	Quarterly scans by an Approved Scanning Vendor (ASV) *.	An AOC that verifies everything meets PCI standards.	An AOC that verifies everything meets PCI standards.	An AOC that verifies everything meets PCI standards.
	An AOC that verifies everything meets PCI standards. <u>https:/</u>	//www.plumvoice.com/res	ources/blog/achieve-pci-c	ompliant-tech/



https://www.pcisecuritystandards.org/assessors_and_solutions/become_asv

Some scanning capabilities look rather basic

Test Scope

The vulnerability scanning service covers all machines in the given internet address range from which responses were detected. For each machine detected, the services an characteristics of the machine are analysed.

TCP/IP characteristics	ICMP responses and other TCP/IP characteristics of the machine are examined. These are used to report the detected operating system ()ften including the version) and system uptime where available.
TCP services	A table of available TCP services and relevant further information is produced. Netcraft's tests identify the network service on each port — in particular, standard network services running or non-standard ports are identified and fully tested.
UDP services	A table of UDP ports which are believed to be open, and any information obtained from them. Note that due to the design of the UDP protocol, false positives are common in identifying active UDP ports, especially if firewalls are filtering content from these ports. If filtering is in place, our

Key Takeaways from Our Study

5 out of 6 PCI

scanners

certify vulnerable merchant sites 94% websites (out of 1,203) Not PCI compliant

[Rahaman, Wang, Yao. ACM CCS 2019]

PCI DSS Specifications are comprehensive, enforcement is tough

Disclosed to the payment card industry security standards council



Target's improvements (April 29, 2014)

Improved monitoring and logging of system activity

Installed application whitelisting POS systems and

Implemented POS management tools

Improved firewall rules and policies

Limited or disabled vendor access to their network

Disabled, reset, or reduced privileges on over 445,000 Target personnel and contractor accounts

Expanded the use of two-factor authentication and password vaults

Trained individuals on password rotation





Target also joined cybersecurity threat-sharing initiatives



Financial Services Information Sharing and Analysis Center



Retail Cyber Intelligence Sharing Center

https://www.morganclaypool.com/doi/10.2200/S00800ED1V01Y201709SPT022 https://www.zdnet.com/article/the-target-breach-two-years-later/

National Cybersecurity and Communications Integration Center (DHS)



https://www.theverge.com/2016/5/6/11601248/nccic-tour-photos-cyber-attack-hq-dhs
DHS NCCIC welcomes you to visit



Equifax data breach --147 million consumers affected

Apache Struts Vulnerability (CVE-2017-5638)
2017-03-06: vulnerability announced on along with a patch
2017-03-07: an exploit released
2017-07-30: Equifax patched
146 days: Time to patch at Equifax



https://www.gracefulsecurity.com/equifax-breach-timeline/ https://blog.blackducksoftware.com/equifax-apache-struts-cve-2017-5638-vulnerability

Vulnerability allows remote attackers to execute commands

root@sh:~/struts2-S2-045# python exploit.py http://127.0.0.1:8080/2.3.15.1-showcase/showcase.action "ls -l" [*] CVE: 2017-5638 - Apache Struts2 S2-045 [*] cmd: ls -l

total 12 lrwxrwxrwx 1 root root 12 Nov 15 09:37 conf -> /etc/tomcat8 drwxr-xr-x 2 tomcat8 tomcat8 4096 Nov 15 09:37 lib lrwxrwxrwx 1 root root 17 Nov 15 09:37 logs -> ../../log/tomcat8 drwxr-xr-x 2 root root 4096 Mar 7 00:55 policy drwxrwxr-x 3 tomcat8 tomcat8 4096 Mar 7 01:34 webapps lrwxrwxrwx 1 root root 19 Nov 15 09:37 work -> ../../cache/tomcat8



Apache Struts: an opensource framework for Java web applications

XSS Negligence at Equifax

••• <>		alerts.equifax.com	×	ð Ø H
EQUIFAX				
Alerts Online		s Home	Contact Us	Equifaccom
Request an Initial 90 D				
To request an initial 90 day fraud al select from the appropriate options		n your credit file, please	14	
For information on how to add ar need to install Adobe Acrobat <u>clin</u>	This is an XSS vulnera	ability		
Your personal information will on with you and will not be used for	This is an XSS vulnera	ability.		
Once your selected alert is place and TransUnion so you don't nee				
			Cancel OK	
Choose Alert Type				
You may only select one alert type	at a time			
Initial 90 Day Fraud Alert Anyone that suspects they are a	victim of identity theft	Active Duty Alert Active duty military personnel ont	y.	
Personal Information * Required Field				
First Name *	Last Name *	Initial S	iuffix	
Social Security Number *		Date of Birth *		
Current Address *		City *	State * Zip Cod	e*

In addition, no Intrusion Detection Systems

https://www.netsparker.com/blog/web-security/how-equifax-data-breach-hack-happened/

Equifax's freeze PIN is the timestamp -- predictable



Tony Webster 🤣

@webster



OMG, Equifax security freeze PINs are worse than I thought. If you froze your credit today 2:15pm ET for example, you'd get PIN 0908171415.

7:38 PM - 8 Sep 2017





Tony Webster 🕗 @webster · 8 Sep 2017

Verified PIN format w/ several people who froze today. And I got my PIN in 2007 — same exact format. Equifax has been doing this for A DECADE.

"admin/admin" login for Equifax Argentina employee portal

ld	Apellido		Nombre	Usuario	doc	umento		Email	Estado	Perfil		
1859471	Α	N	Marcela	m			ma	ar	INACTIVO	USUARIO	Eliminar	Editar
1859475	Α	N	Yeimy	ya			ye		INACTIVO	USUARIO	Eliminar	Editar
1271524	Α	N	Maria Belen	ba	1		ma	om.ar	INACTIVO	USUARIO	Eliminar	Editar
274804	Δ	Ν	Martin	m	:	8	ma		INACTIVO	USUARIO	Eliminar	Editar
527	Α	N	Marita	m			m		INACTIVO	ADMINISTRADOR	Eliminar	Editar
1358701	Δ	E	Eugenia	ea	:	2	Eu	ı.ar	INACTIVO	USUARIO	Eliminar	Editar
1859467	Α	4	Alejandra	aa	:	¢	ale	ı.ar	INACTIVO	USUARIO	Eliminar	Editar
1572254	Α	Ν	Mariela	m	:		ma		ACTIVO	USUARIO	Eliminar	Editar
2025633	Α	C	Carlos	са	:		ca		INACTIVO	USUARIO	Eliminar	Editar
2025667	Α	C	Carlos	са		- 1	ca	ur -	INACTIVO	USUARIO	Eliminar	Editar
2025660	Α	J	Jose Pablo	jp	:		Jo		INACTIVO	USUARIO	Eliminar	Editar
709	E r	n N	Marcelo	m	-	8	ml		ACTIVO	USUARIO	Eliminar	Editar
1572338	Е	C	Gaston	gt	:		ga	m.ar	INACTIVO	USUARIO	Eliminar	Editar
1789253	E	F	Priscila	pt	:	x	pis	.ar	INACTIVO	USUARIO	Eliminar	Editar
1536812	Е	N	Martin	m	:	8	ma		INACTIVO	USUARIO	Eliminar	Editar
711	E e	0	Dscar	ot :	:		ob		ACTIVO	USUARIO	Eliminar	Editar
334837	c	4	Alejandra	ac	:		ale	om.ar	INACTIVO	USUARIO	Eliminar	Editar
123392	c	0	Guillermo	go	:	2	gu	n.ar	INACTIVO	USUARIO	Eliminar	Editar
1433356	C	L	Laura	ld	:		laı		INACTIVO	USUARIO	Eliminar	Editar
1702095	d	E	Eliana	ec	:	3	eli		INACTIVO	USUARIO	Eliminar	Editar

So what? Security is relative anyway.

Would PCI compliance have saved Equifax?

PCI DSS Requirement 6

6.2 Protect all system components and software from known vulnerabilities by installing applicable vendor-supplied security patches. Install critical security patches within one month of release.

PCI DSS Requirement 11

11.4 Use network intrusion detection and/or intrusion prevention techniques to detect and/or prevent intrusions into the network. Monitor all traffic at the perimeter of the cardholder data environment

Research opportunities: Can these and other PCI DSS requirements be automatically checked?

Formatting Excel files and accidental data leak

[Feb. 2017] An employee emailed a company spreadsheet to his spouse, who didn't work at Boeing

36,000 Boeing employees' data is leaked

- names
- social security numbers
- dates of birth
- places of birth
- employee ID numbers
- accounting department codes



	Globally	Russia etc.	China	N. America	W. Europe	E. Markets	APAC	Mid- East	Japan
Base	4,438	518	208	400	1,576	611	822	105	198
Vulnerabilities / flaws in existing software	36%	50%	38%	33%	32%	37%	37%	23%	26%
Accidental leaks/sharing of data by staff	29%	34%	42%	26%	26%	25%	34%	25%	23%
Loss/theft of mobile devices by staff	26%	19%	27%	22%	29%	24%	29%	25%	28%
Intentional leaks/sharing of data by staff	21%	22%	32%	12%	18%	21%	30%	18%	14%
Information leaked/inappropriately shared on a mobile device	20%	18%	30%	16%	18%	22%	27%	13%	11%
Security failure by third party supplier	16%	10%	25%	14%	15%	17%	23%	11%	10%
Fraud by employees	16%	17%	18%	11%	14%	18%	21%	15%	11%
None	17%	14%	9%	26%	19%	14%	11%	30%	27%

Data Leak Detection as a Service?

Threat model: accidental data leak



Our Twist -- Fuzzy Fingerprints



[Shu, Yao, and Bertino. IEEE TIFS '15]

Top 25 most downloaded article of IEEE Signal Processing Society in 2018

Another my work: Detection of transformed accidental data leak?

Auto-formatting (WordPress)

The application layer contains the higher-level protocols used by most applications for network communication. Examples of application layer protocols include the File Transfer Protocol (FTP) and the Simple Mail Transfer Protocol (SMTP).[19] Data coded according to application layer protocols are then encapsulated into one or (occasionally) more transport layer protocols (such as TCP or UDP), which in turn use lower layer protocols to effect actual data transfer.

The application layer contains the higher level+p rotocols used by most applications for network co mmunication. Examples of application layer protoc ols include the File Transfer Protocol (FTP) and the Simple Mail Transfer Protocol (SMTP).[19] Dat a coded according to application layer protocols are then encapsulated into one for (occasionally) more transport layer protocols (such as TCP for UD P), which in turn use lower layer protocols to ef fect actual data transfer. Partial source code leak

```
def encode(msg, pubkey, verbose=False):
    chunksize = int(log(pubkey.modulus, 256))
    outchunk = chunksize + 1
    outfmt = '%%0%dx' % (outchunk * 2,)
    bmsg = msg if isinstance(msg, binary_type) else msg
    result = []
    for start in range_func(0, len(bmsg), chunksize):
        chunk = bmsg[start:start + chunksize]
        chunk += b'\x00' * (chunksize - len(chunk))
        plain = int(hexlify(chunk), 16)
        coded = pow(plain, *pubkey)
        bcoded = unhexlify((outfmt % coded).encode())
        if verbose:
            print('Encode:', chunksize, chunk, plain, c
        result.append(bcoded)
```

To Discuss More Technical Details about Various Aspects of Detection in Tomorrow Morning's Session

Many Opportunities to Stop Data Breaches



What should executives do?

Compliance certification work probably waiting for you





What executives should do --To invest in cybersecurity

OCTOBER IS NATIONAL CYBERSECURITY AWARENESS MONTH

?

Learn how you can get involved at STAYSAFEONLINE.ORG/NCSAM



Questions?