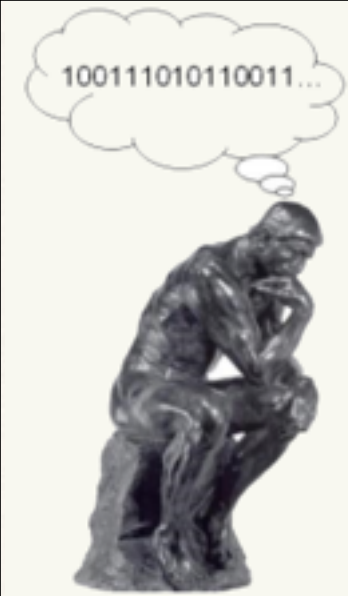


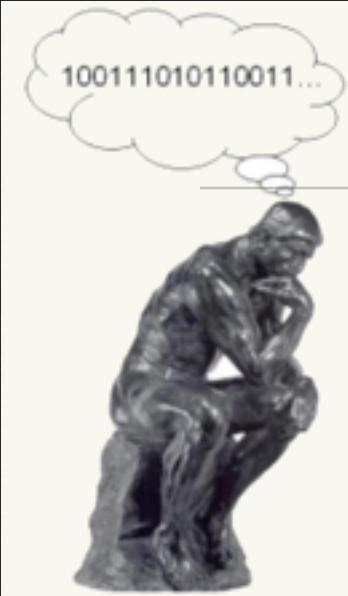


Creating Conditions for Participation: Conflicts and Resources in Systems Development

Susanne Bødker

Computational Thinking
Computer Science 6604
Fall, 2013

Chris Frisina



About Me

krĭs tǎʊ fûr spě shəl fɹɪ sēn ŭ
chris[topher] special frisina
kris toe fur speh shul frih seen uh

❖ Undergrad: Female Gendered Communication { UNCC [Charlotte] (49ers) ≠ UNC [Chapel Hill] (tar heels) }

- Nüshu Script Language “women’s writing”

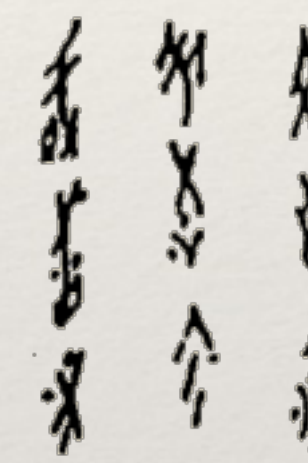


- Only female created language in the world, for the purpose of women

- Sung and written, not spoken

- Taught form grandmother to granddaughter

- Dead/Dying language unfortunately



Beside a well one does
not thirst, beside a
sister one does not
despair.

❖ Industry

- Harris Teeter [managed the grocery department and inventory management]



- FedEx Ground [redesigned the package handling process to ensure delivery, in Excel, worked with under-performing managers and tailored training and solutions for them]



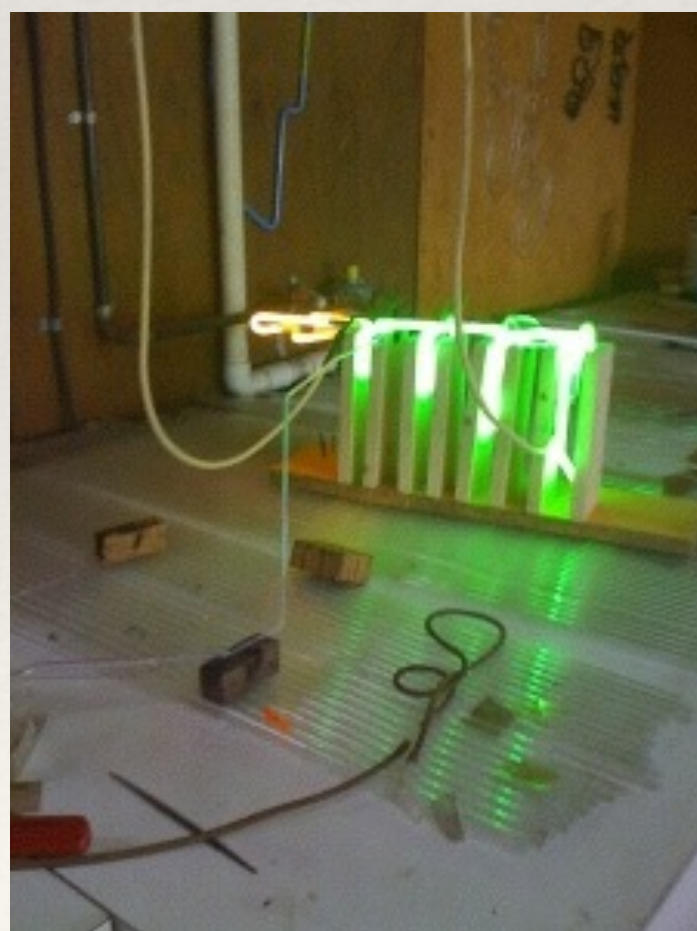
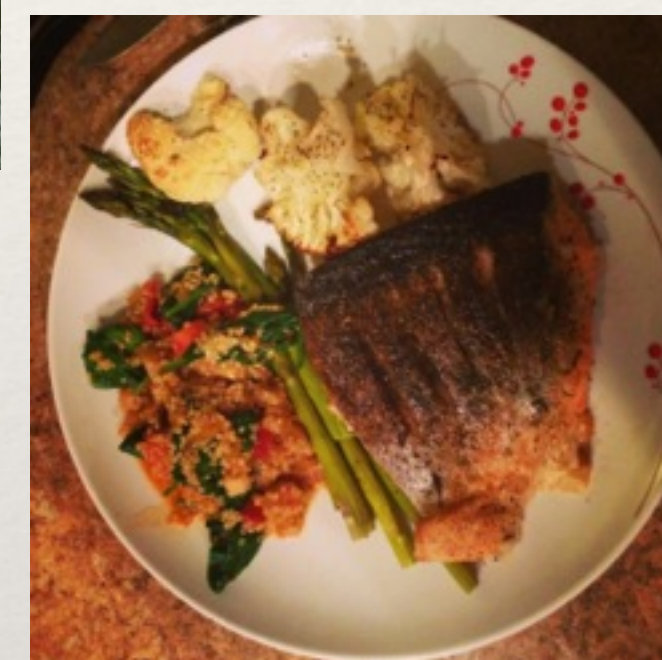
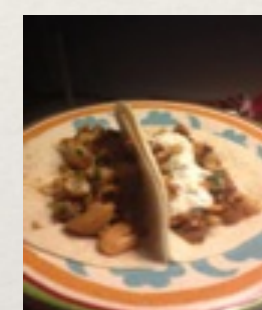
❖ VT Advisor [Deborah Tatar] First year CS PhD Student

100111010110011...



Interests

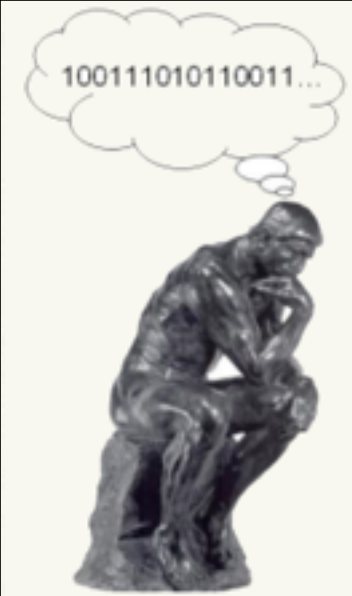
chris[topher] special frisina



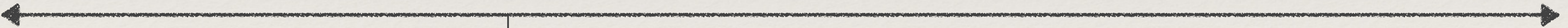


My Computational Thinking Definition

CT is an individually constructed, socially and scientifically influenced, way of thinking by defining models and relationships between them; testing the relationships, assumptions, and corner cases; problem identification; and problem solving; with a literate CTer being able to adjust one's scope or position to refine models, clarify and eliminate assumptions, and account for and incorporate corner cases, by participating in structured / creative techniques.

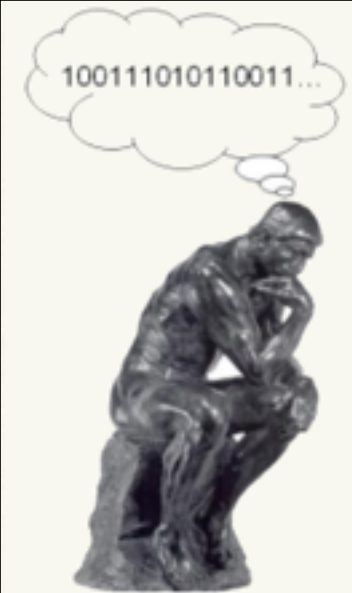


Timeline of Papers

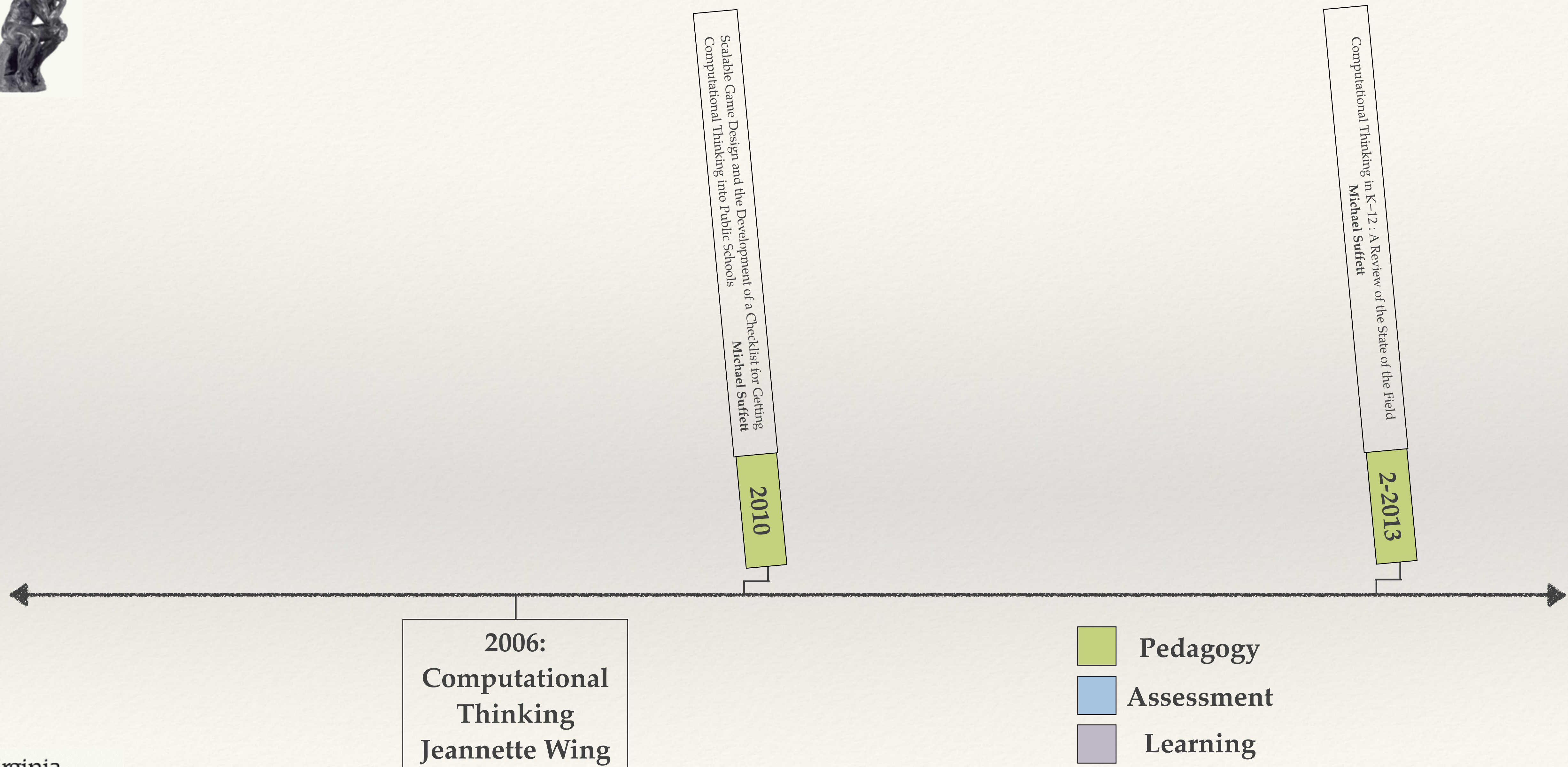


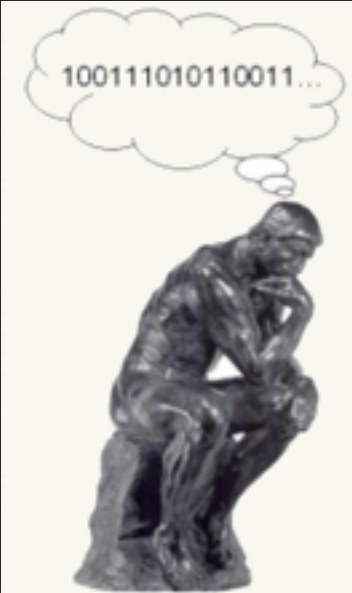
2006:
Computational
Thinking
Jeannette Wing

-  Pedagogy
-  Assessment
-  Learning

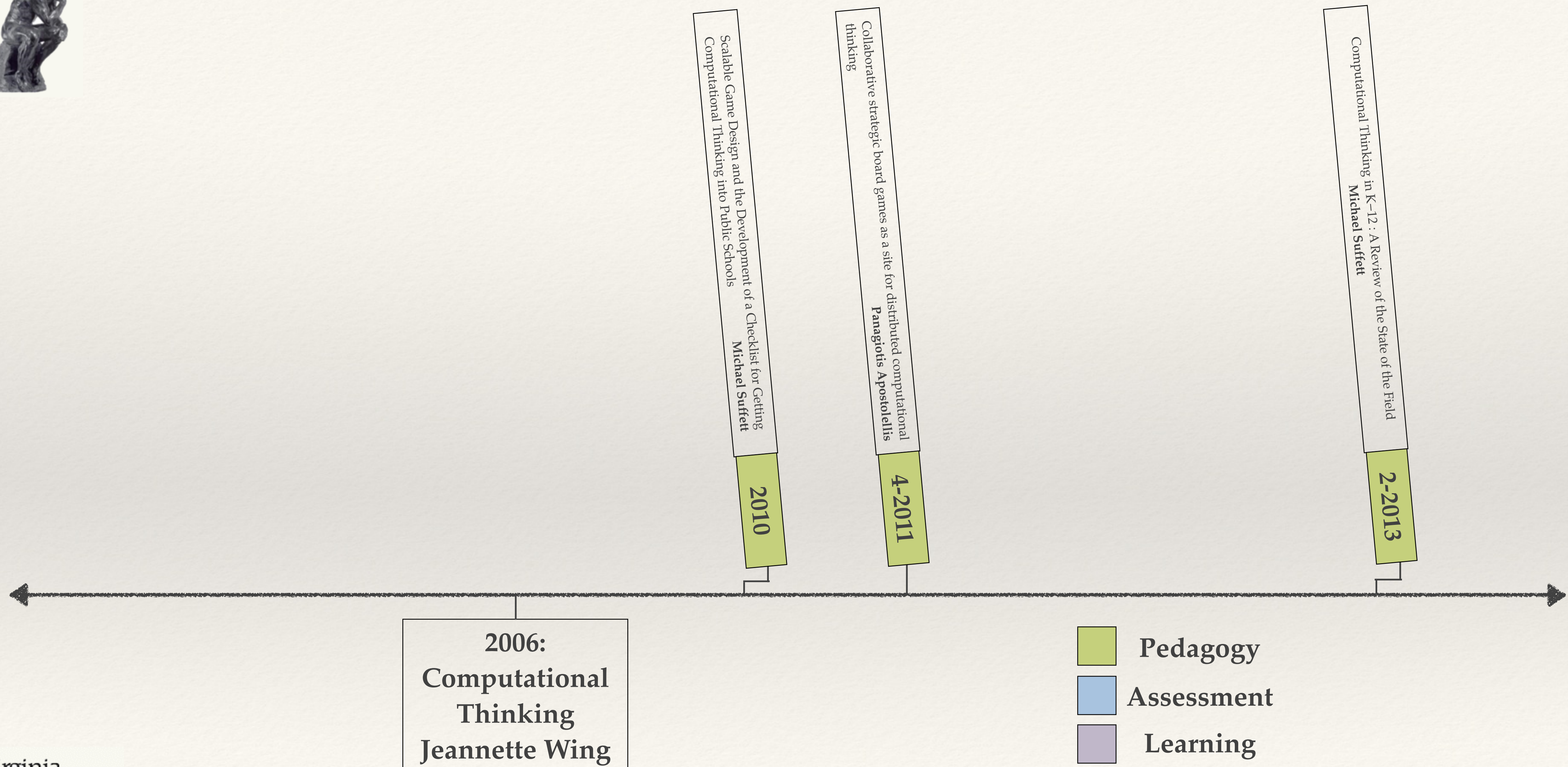


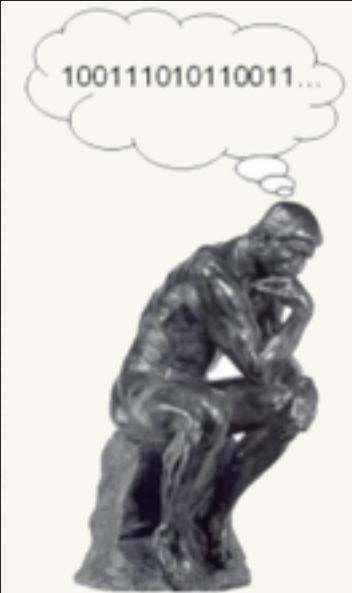
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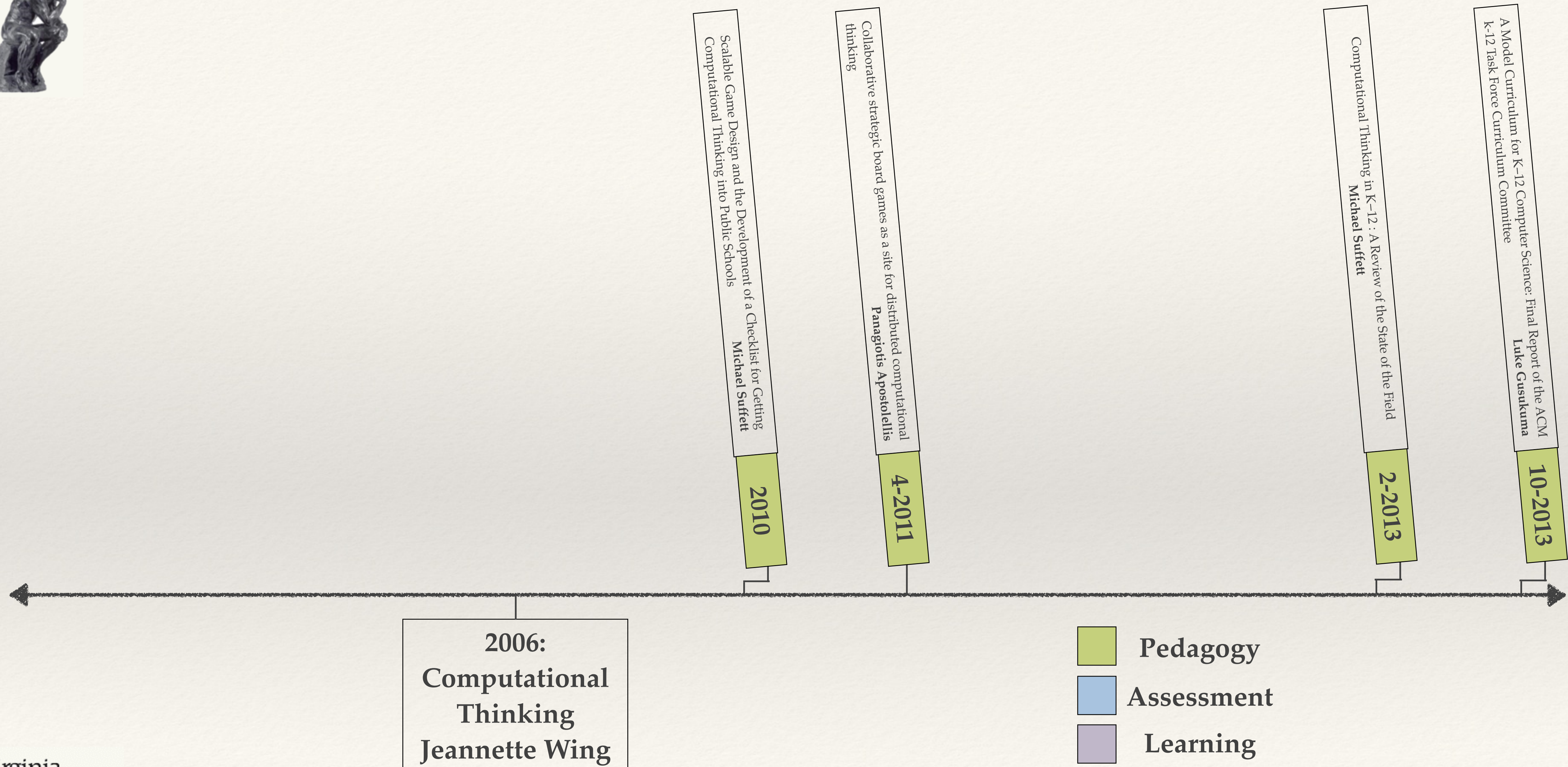


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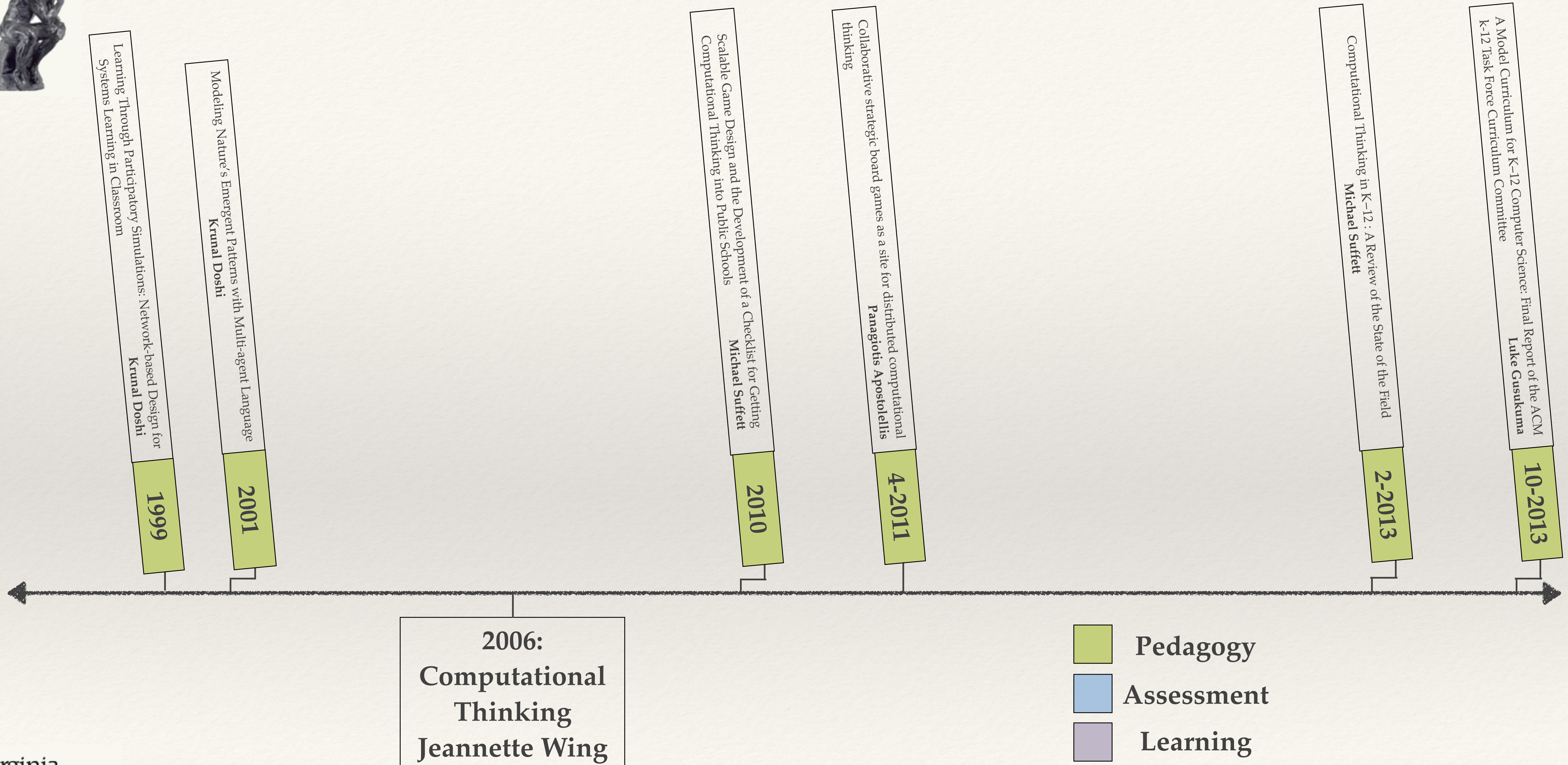




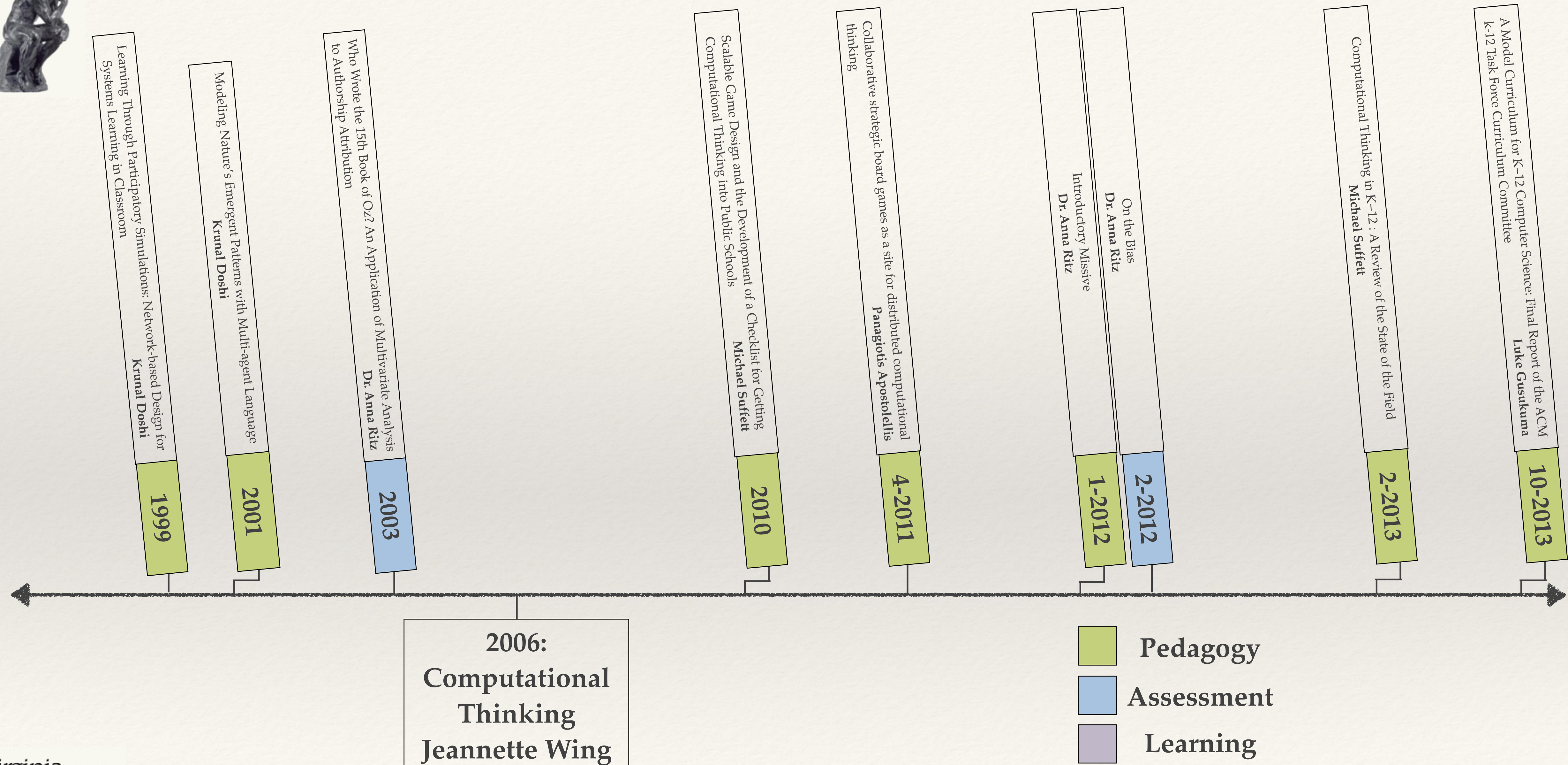
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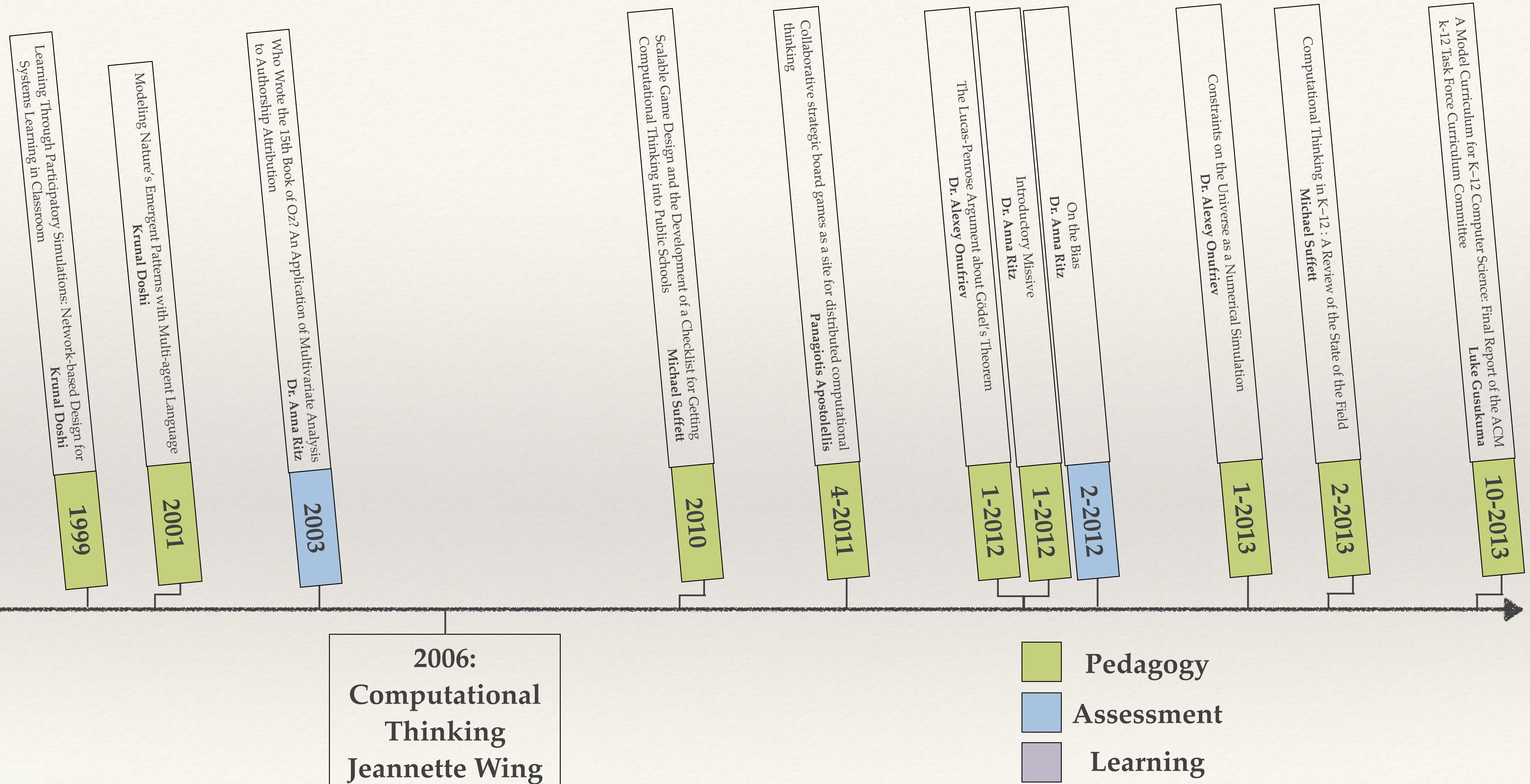
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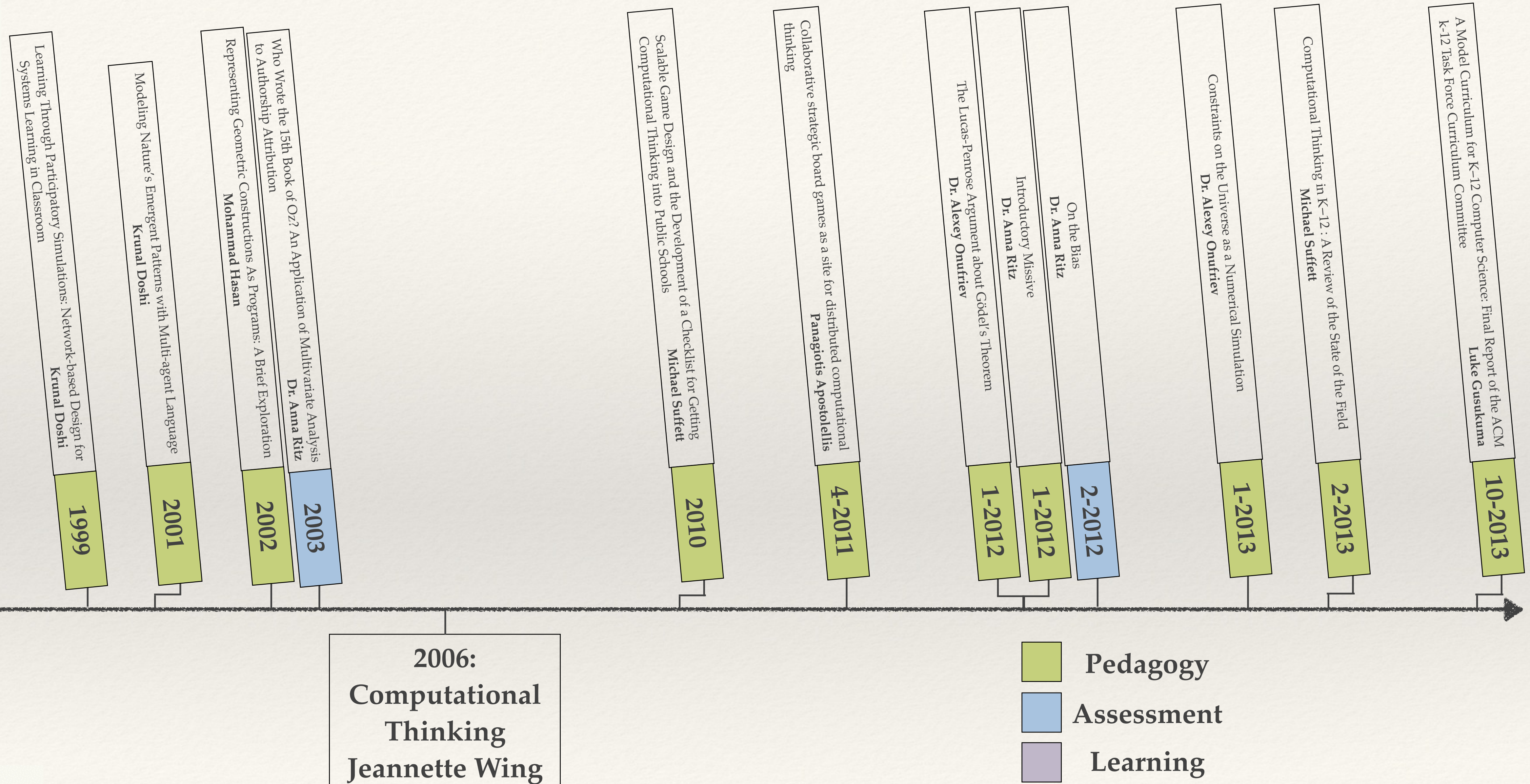
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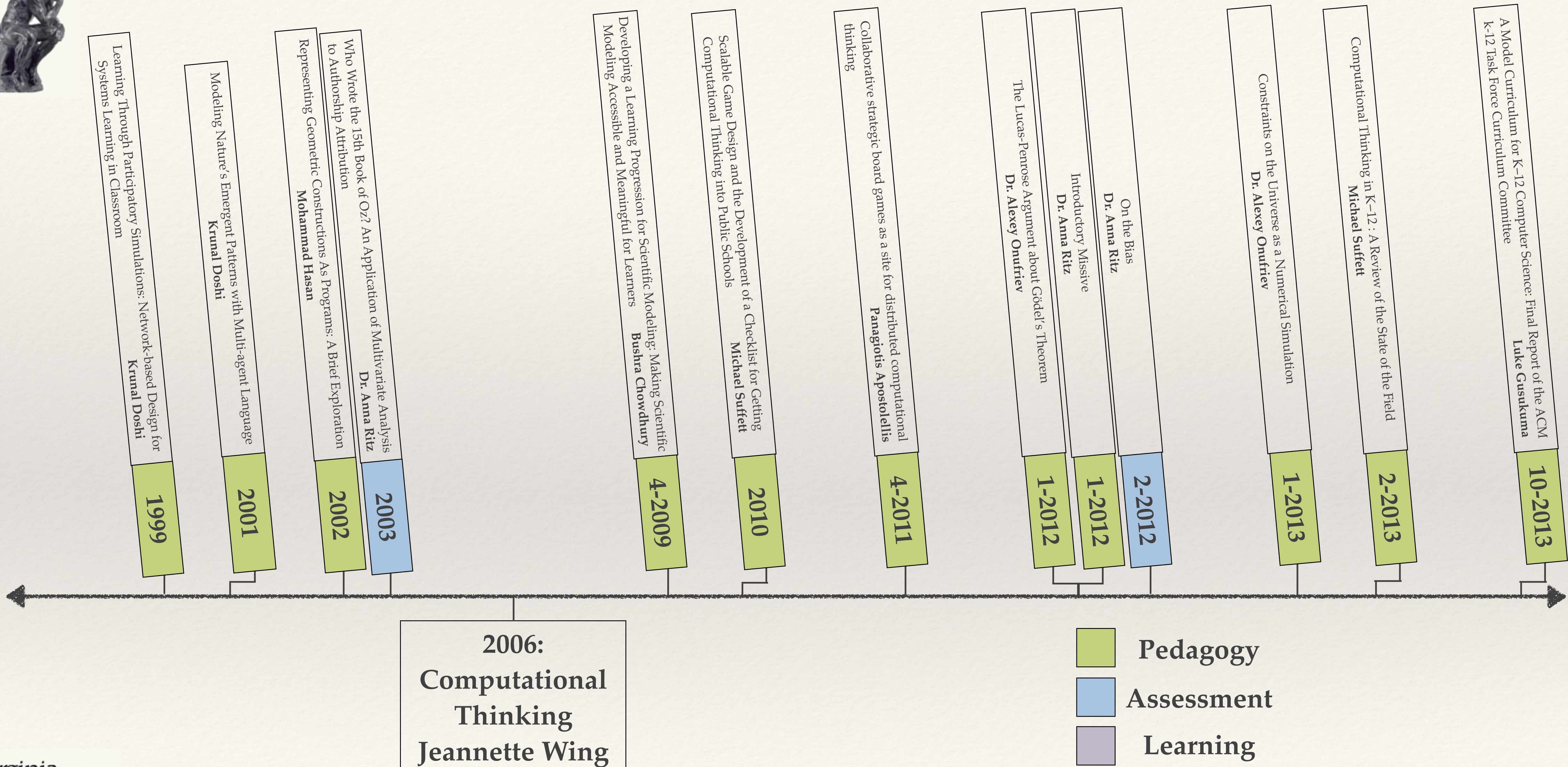
Timeline of Papers



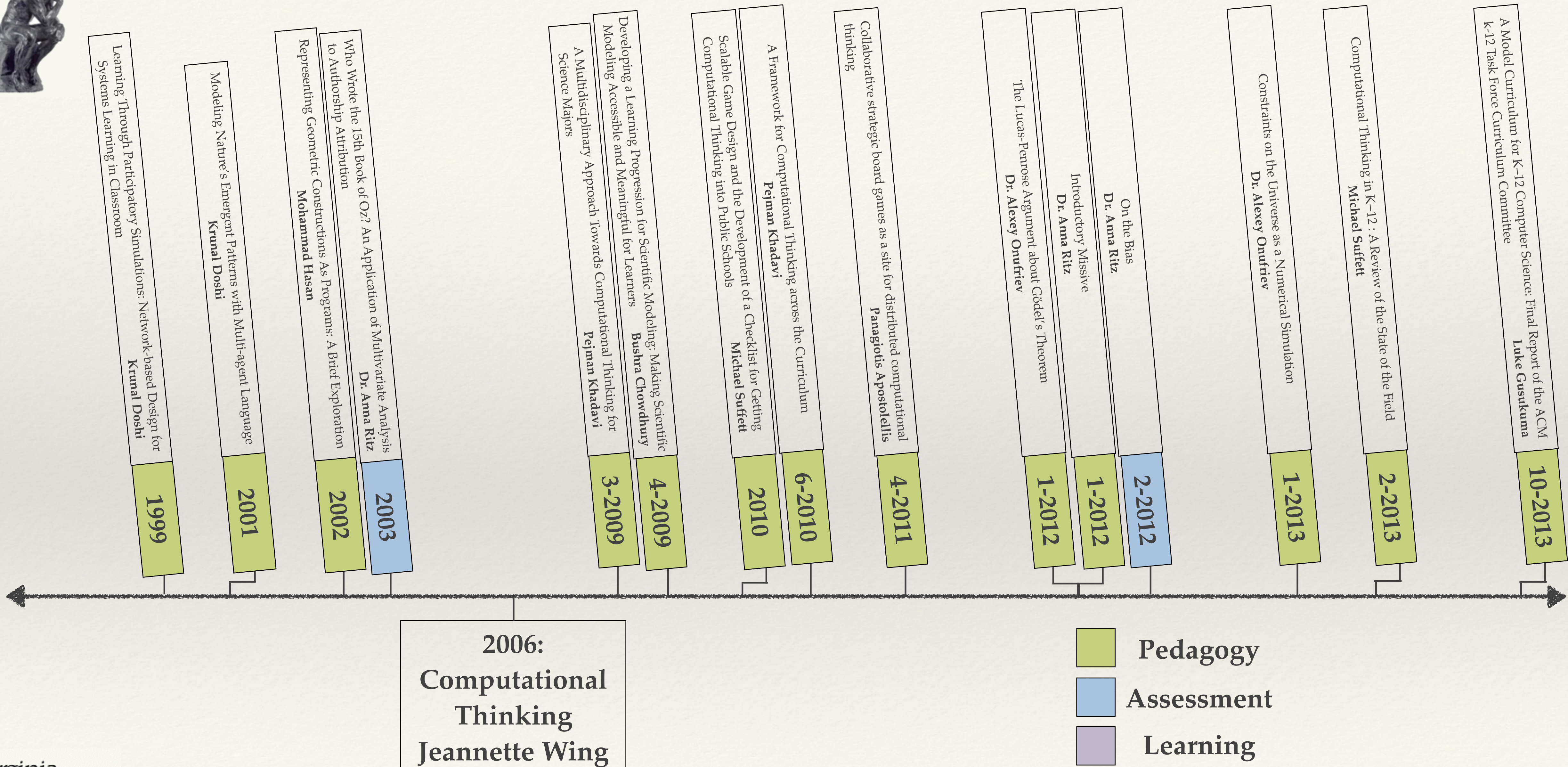
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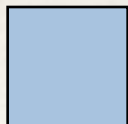
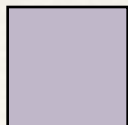


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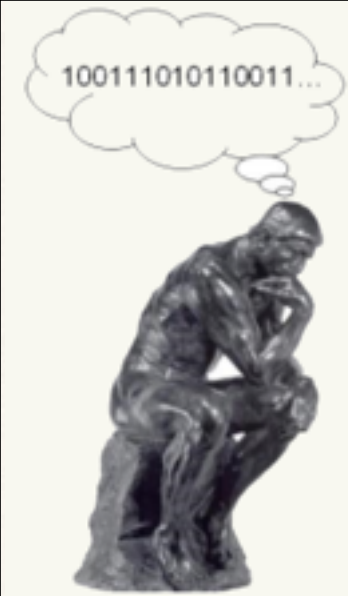
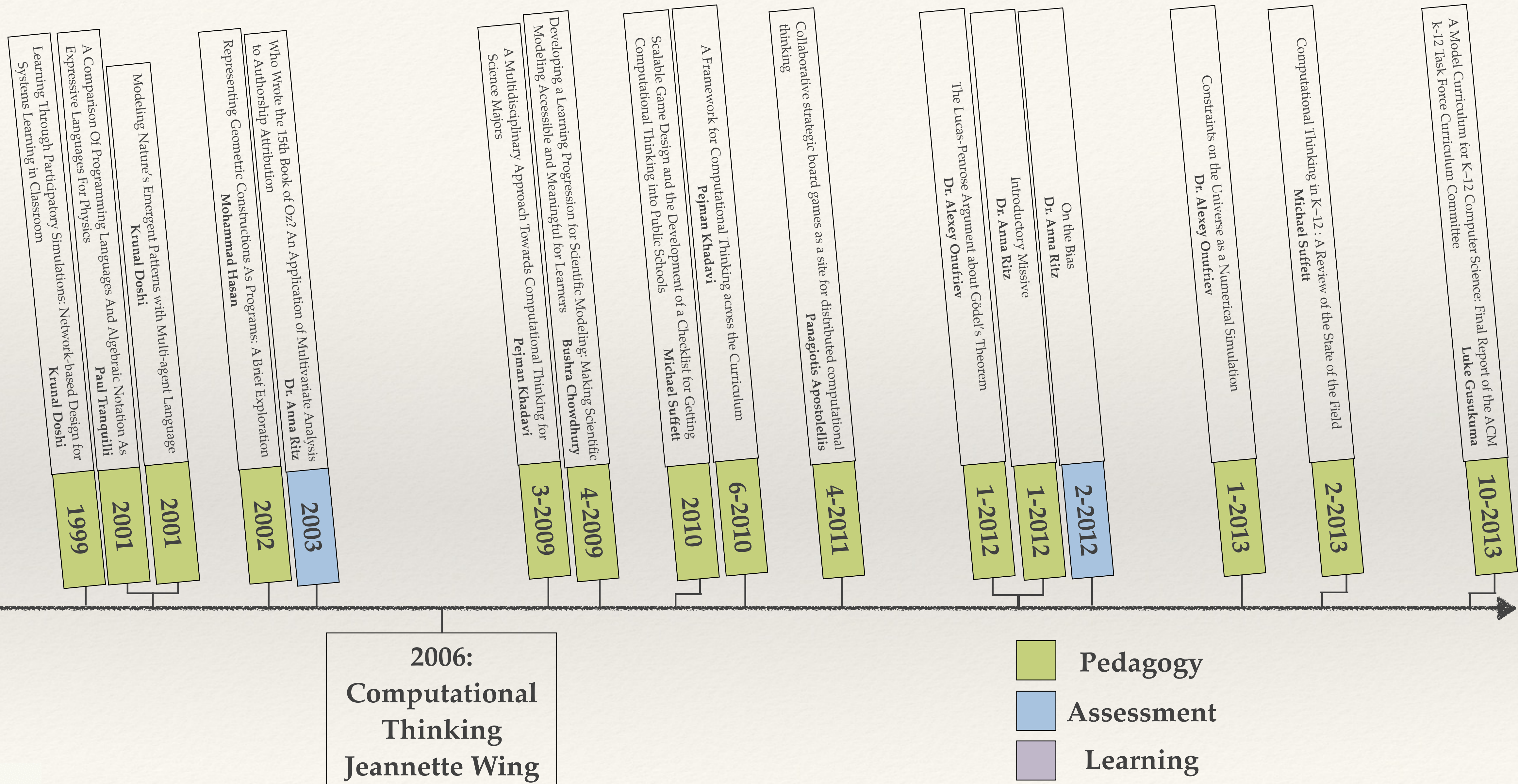


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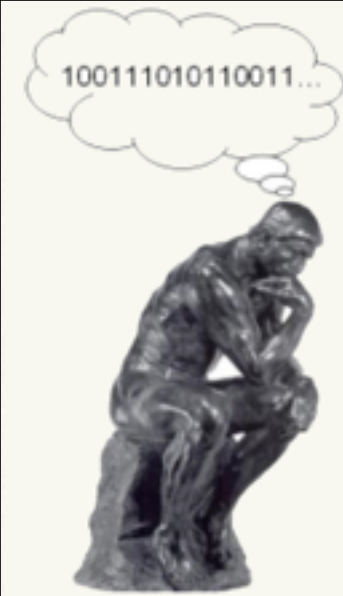
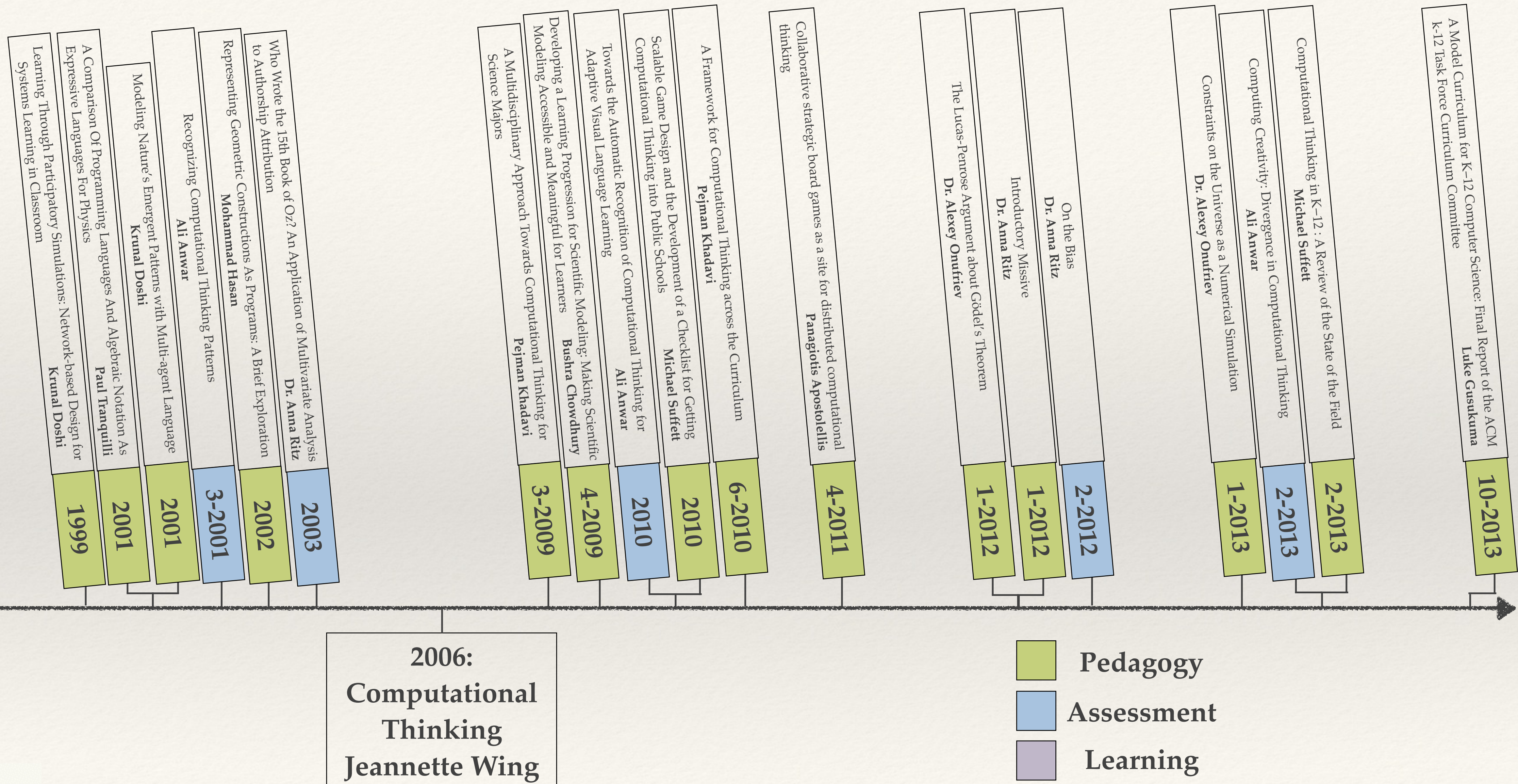


 Pedagogy
 Assessment
 Learning

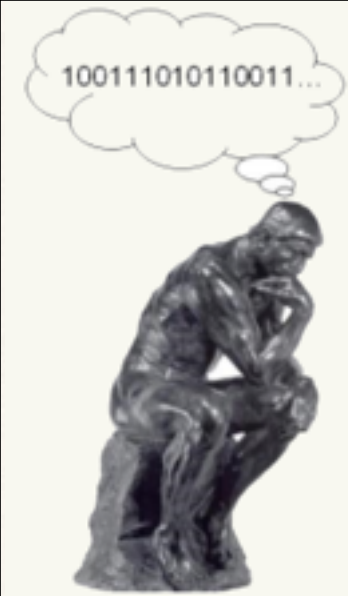
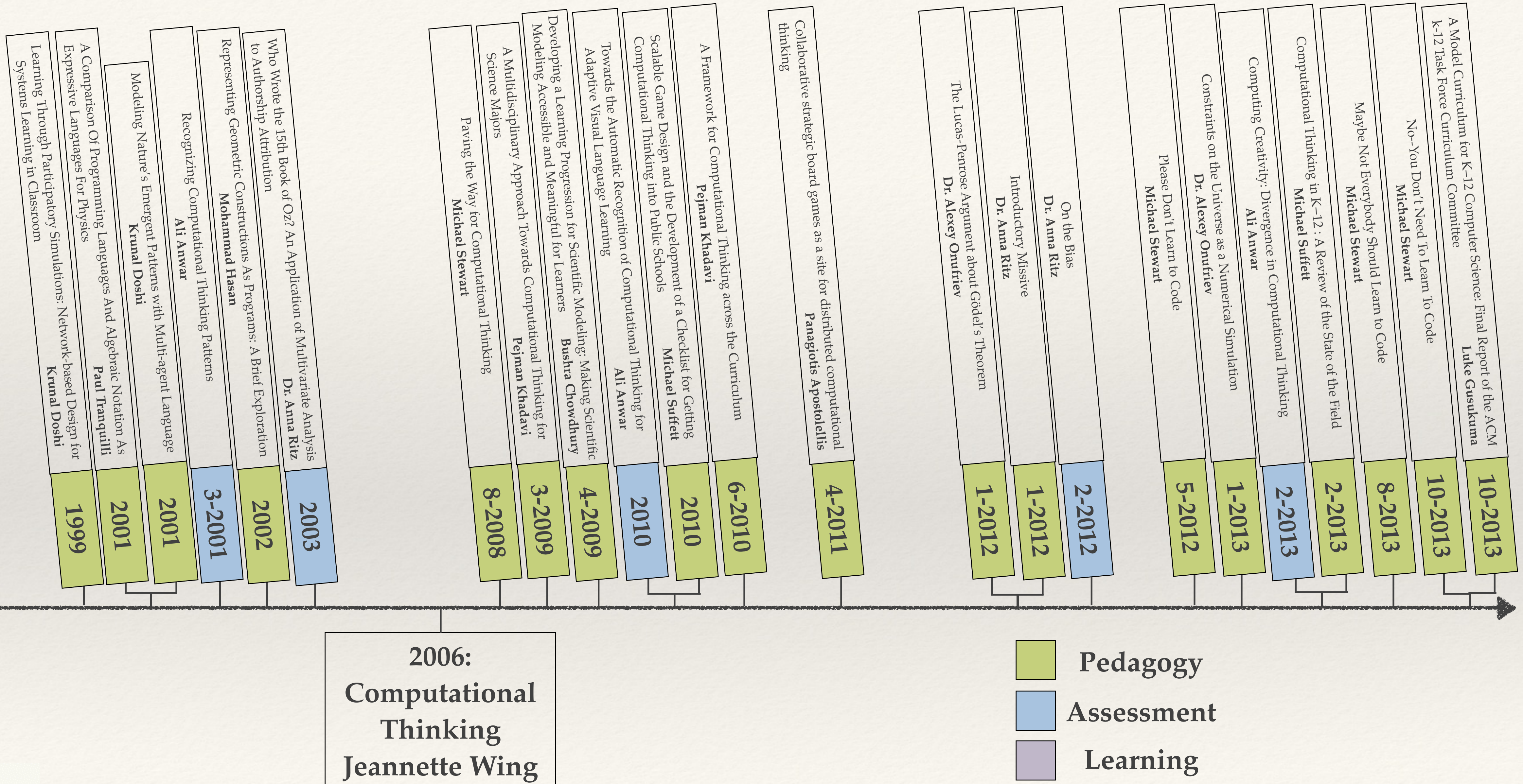
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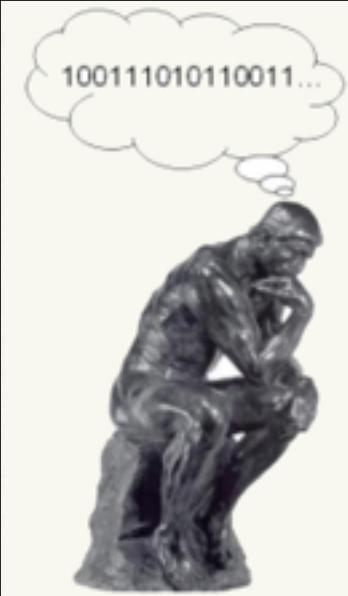
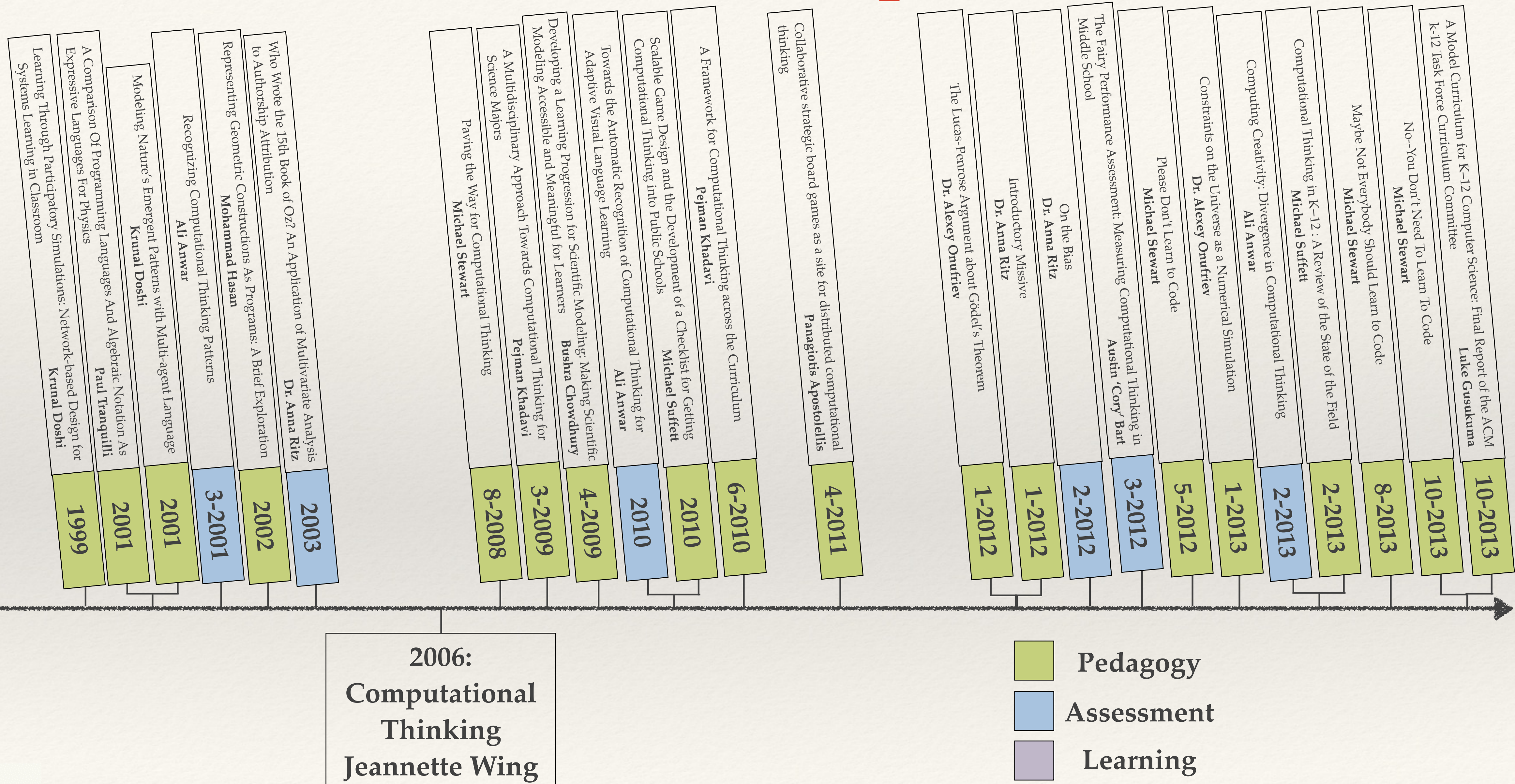
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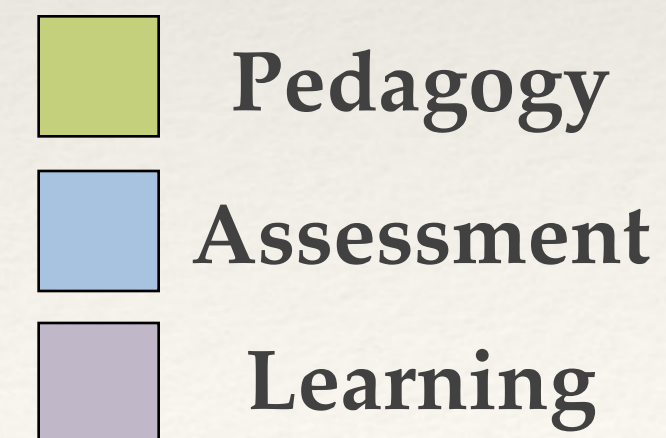
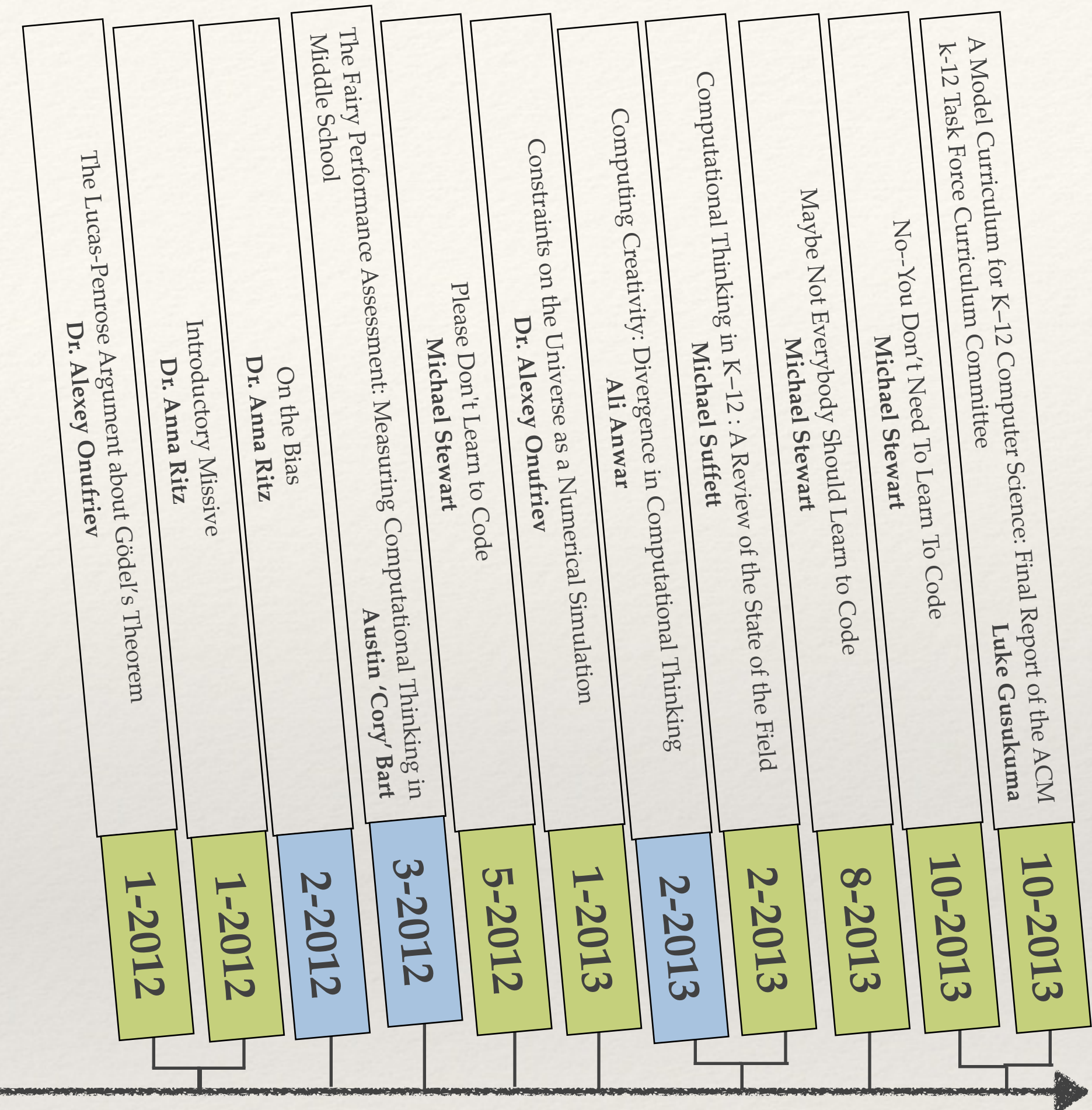
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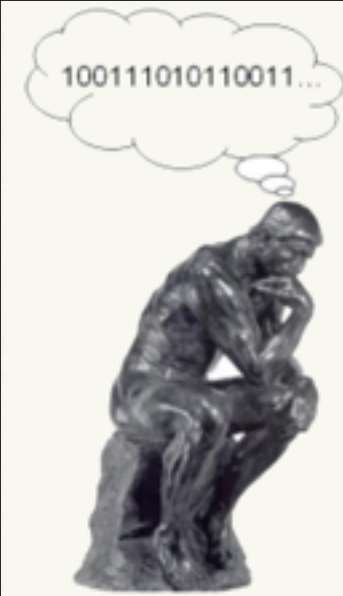
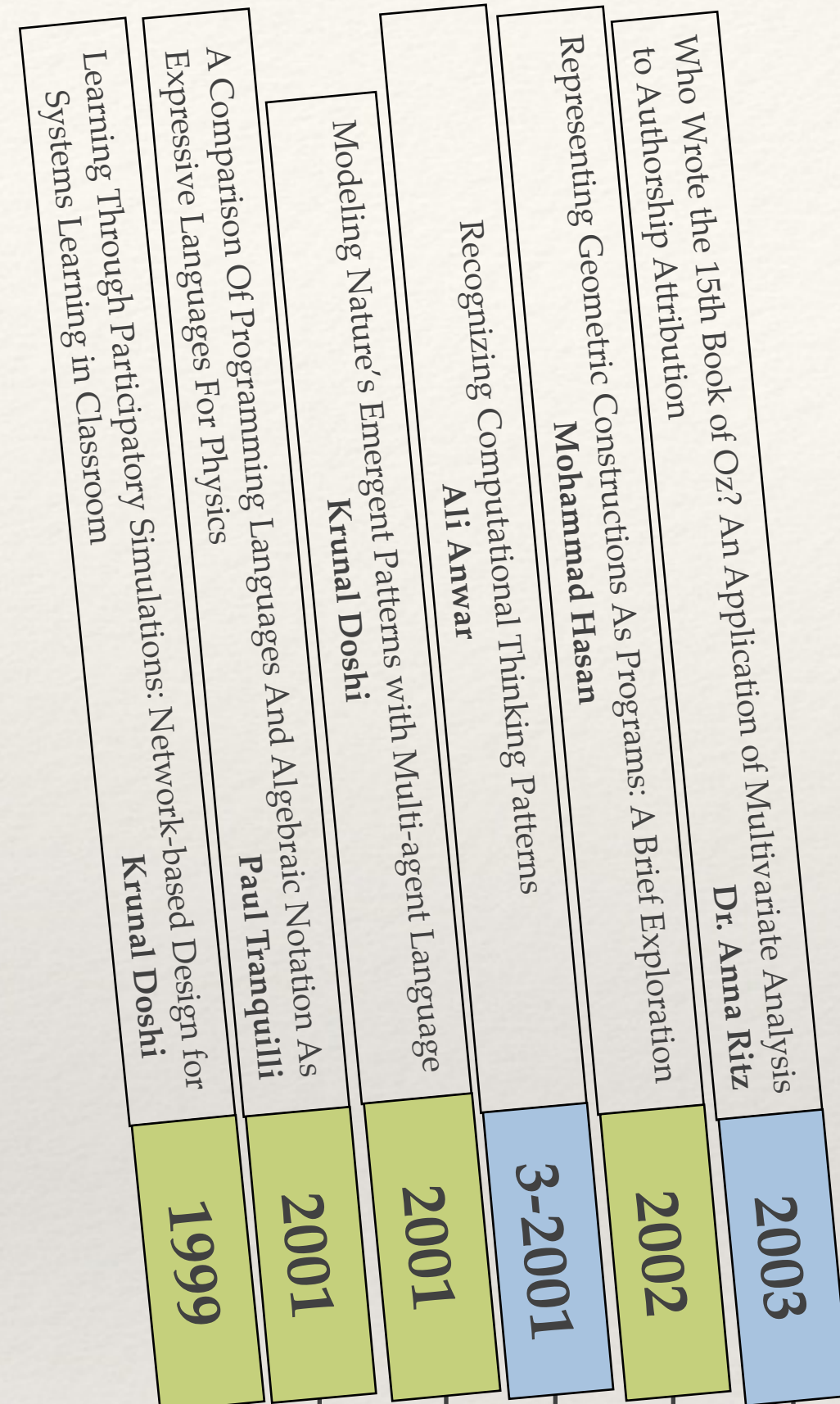
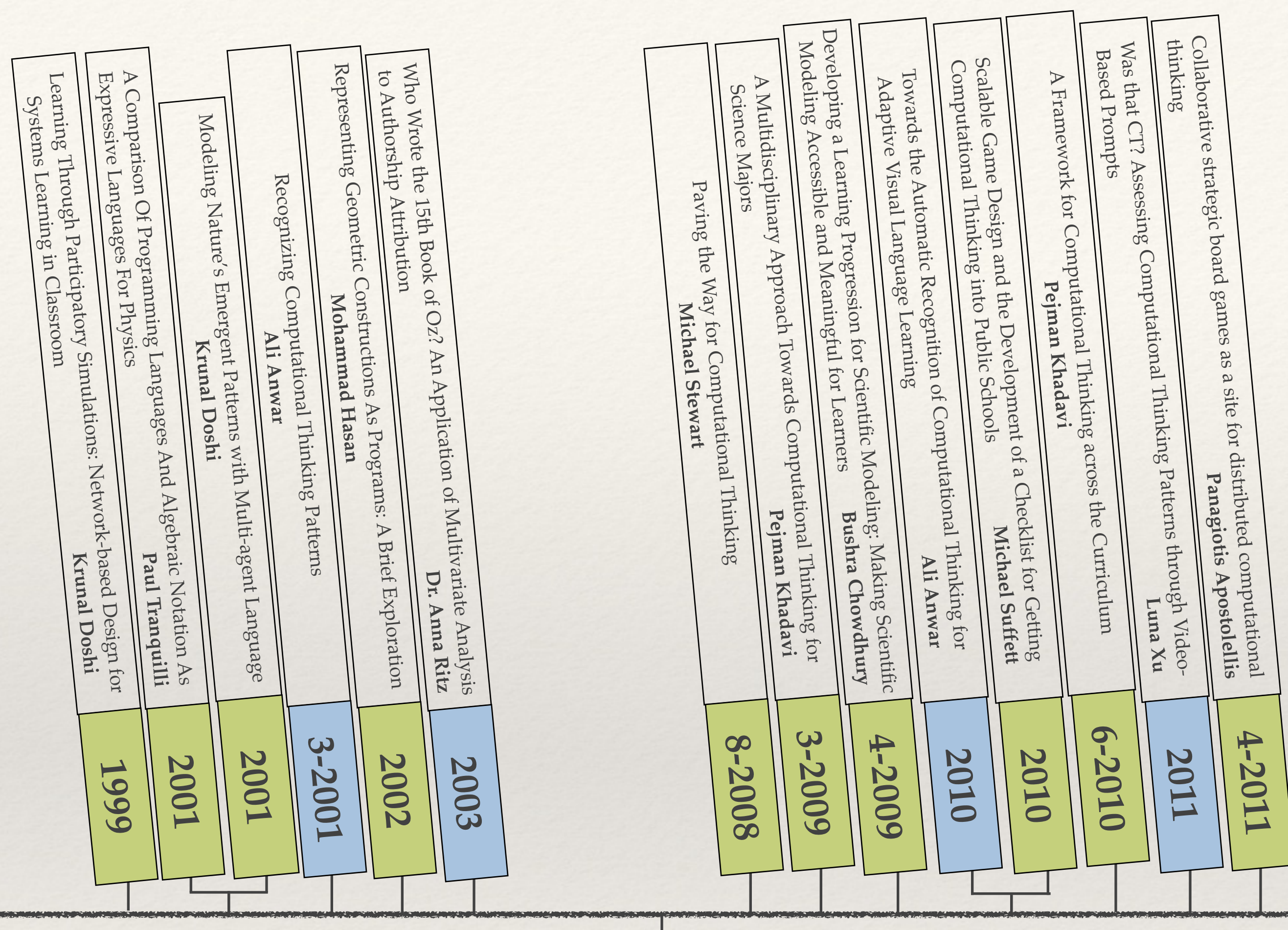
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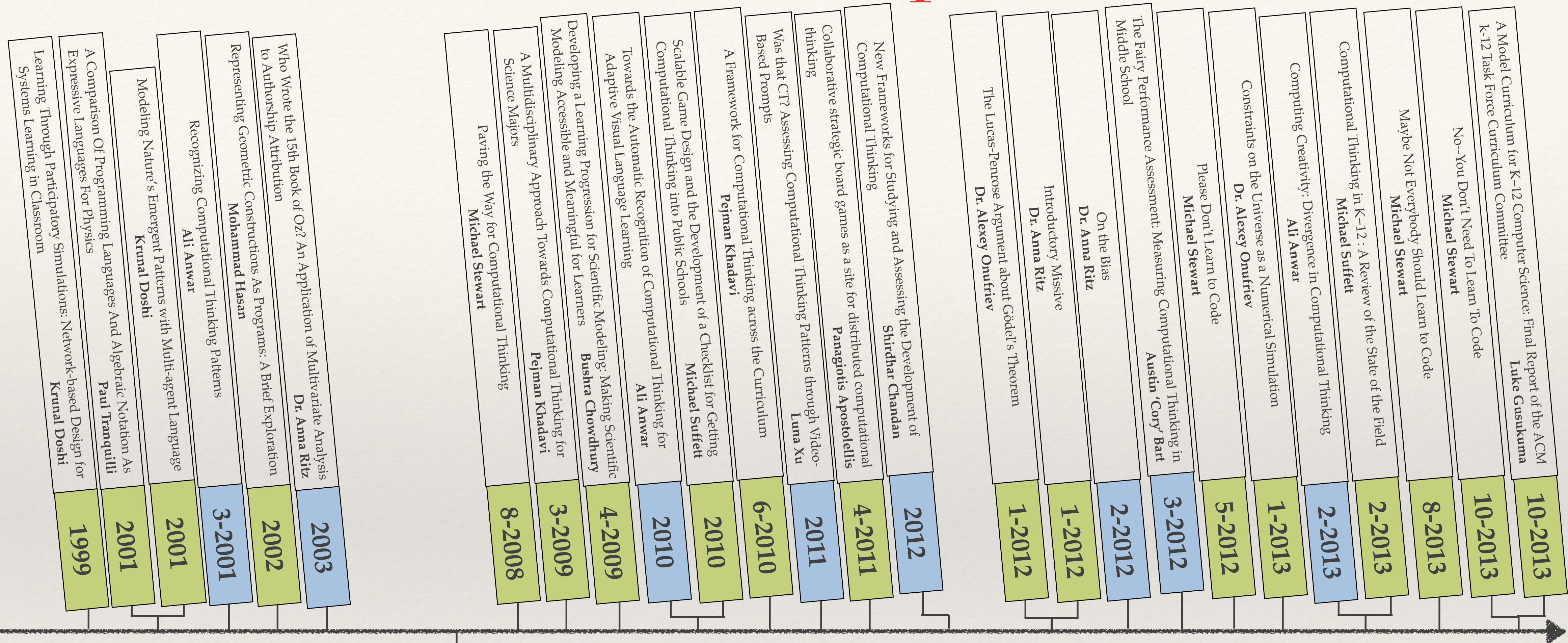
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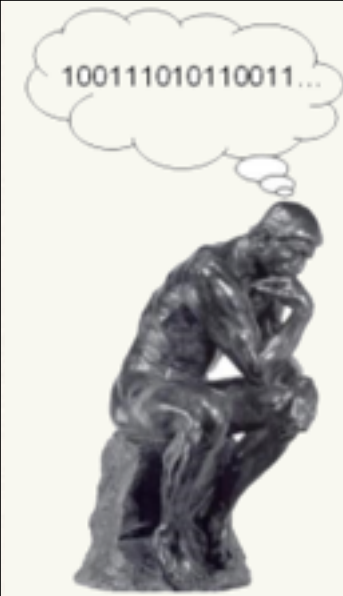


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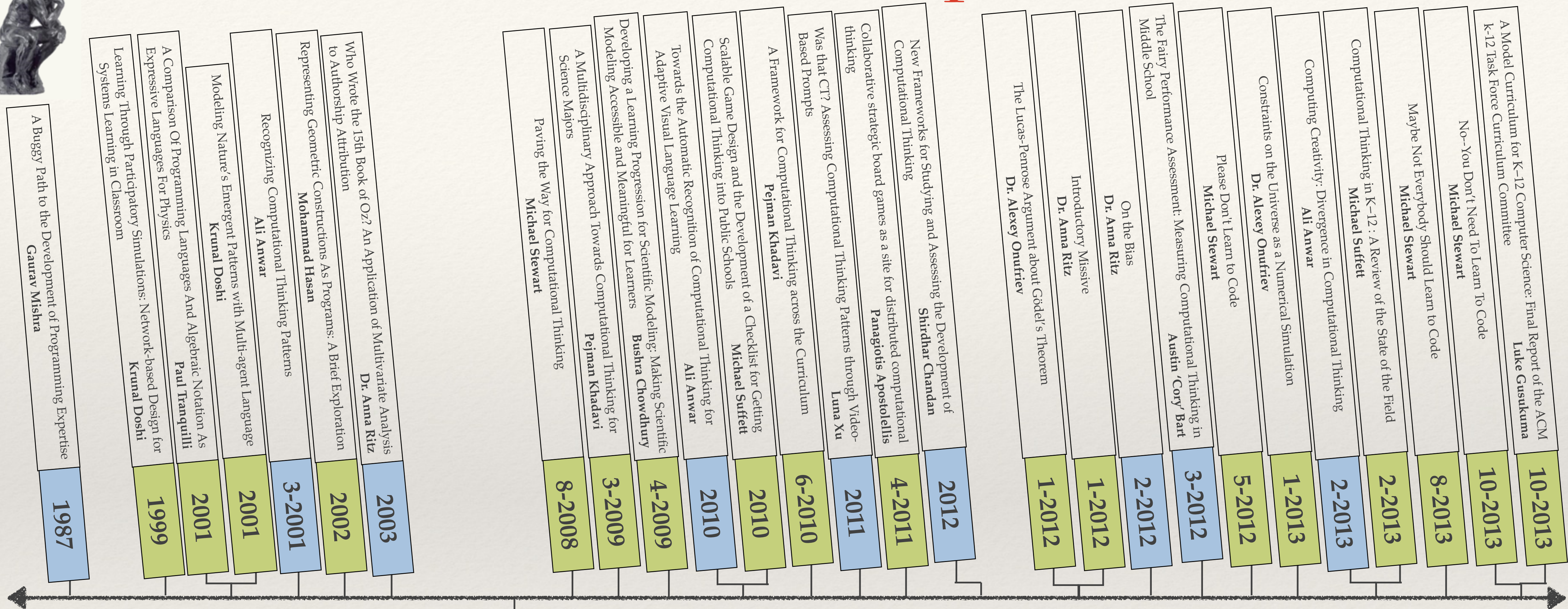
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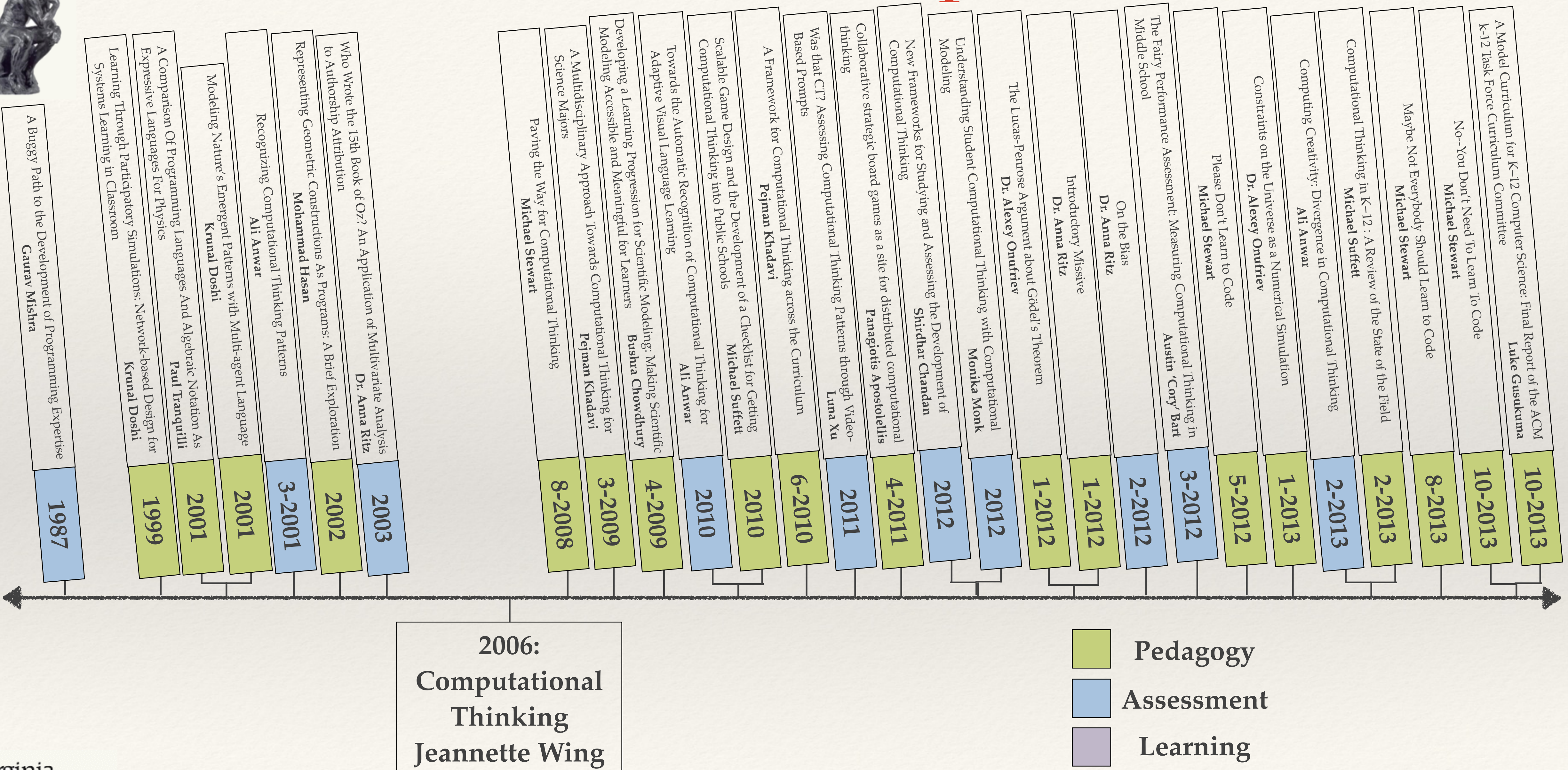
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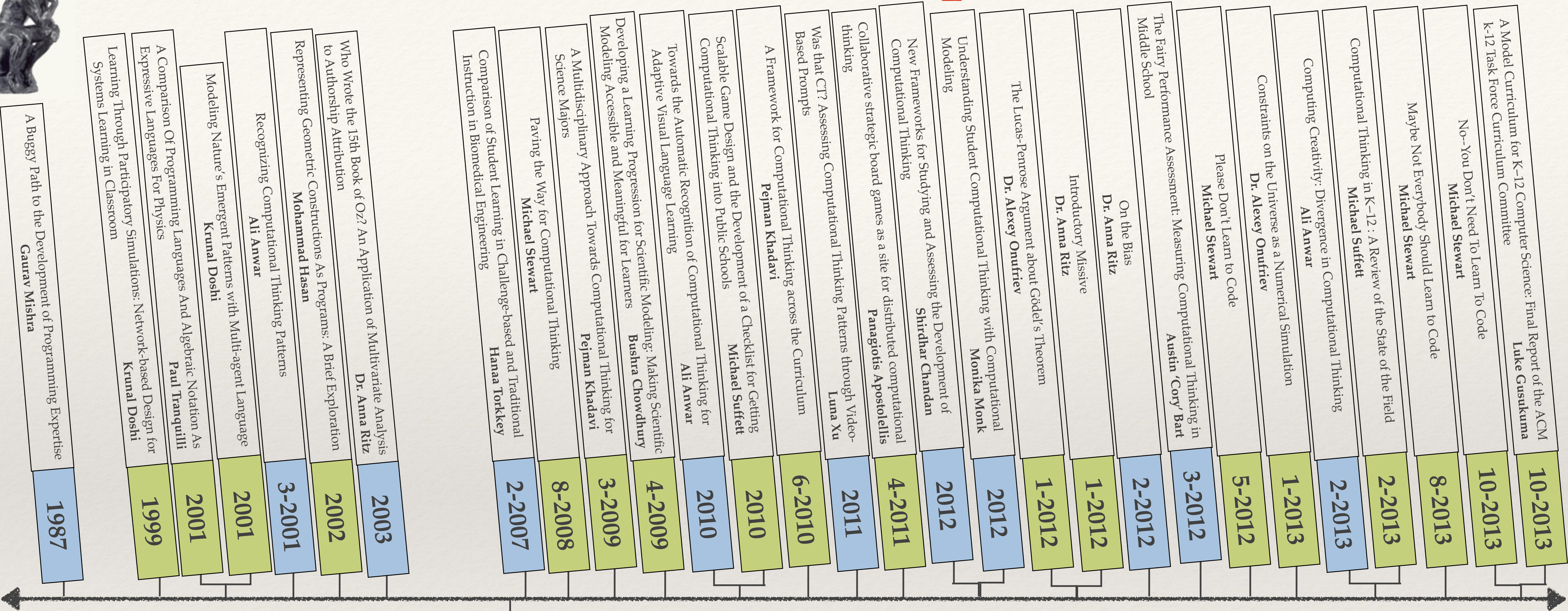
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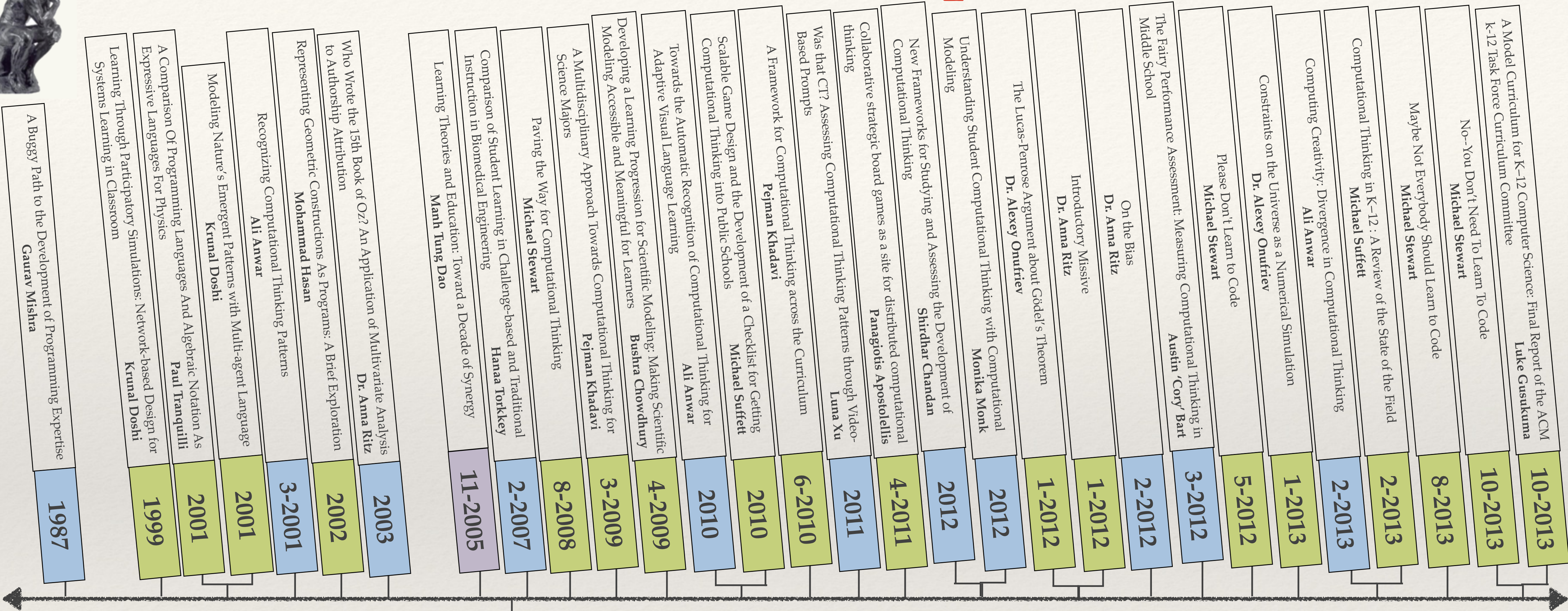
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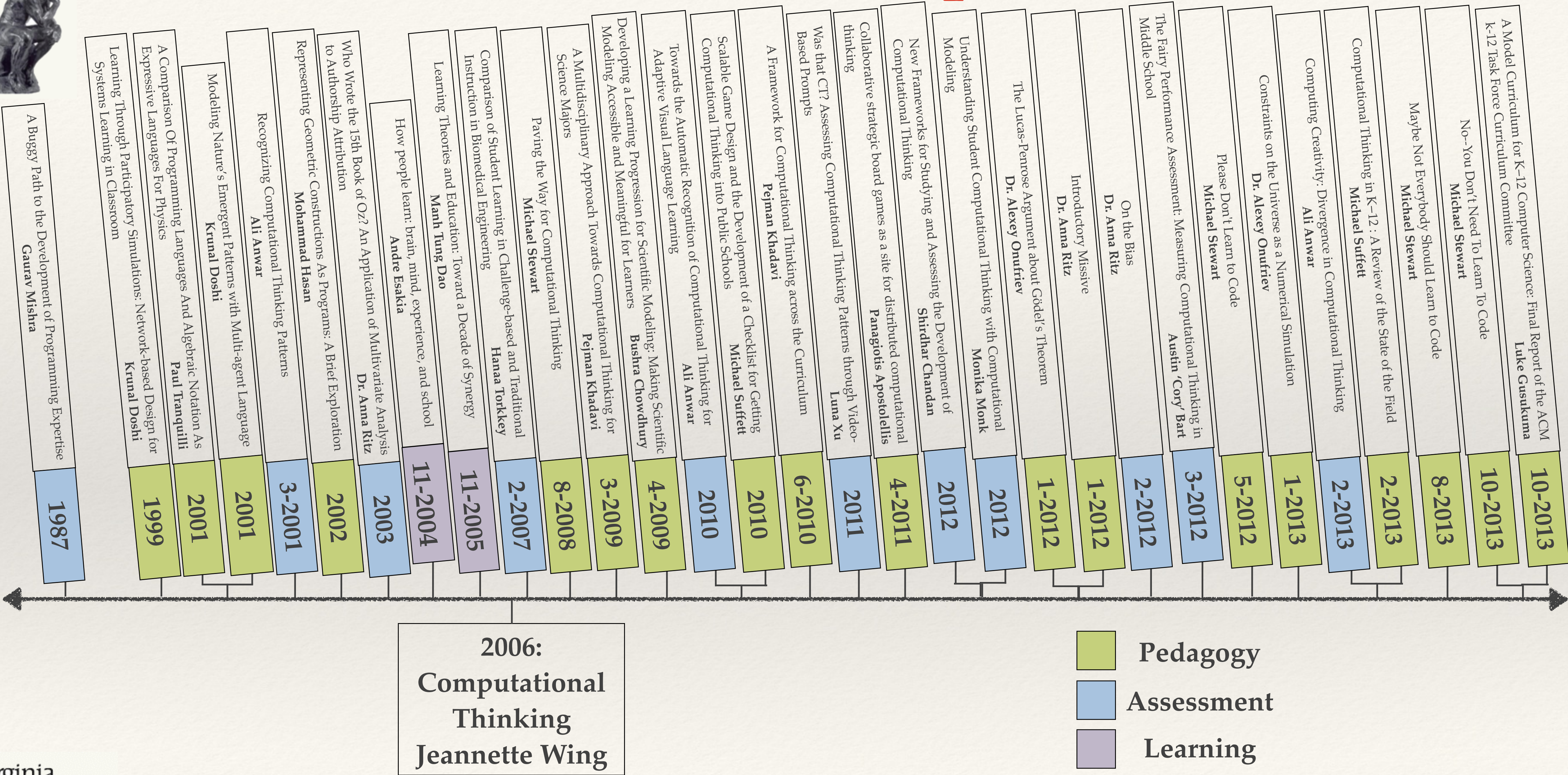
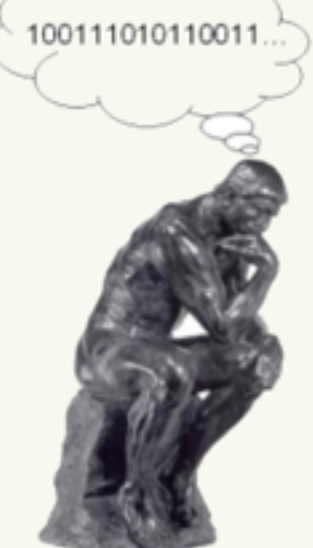
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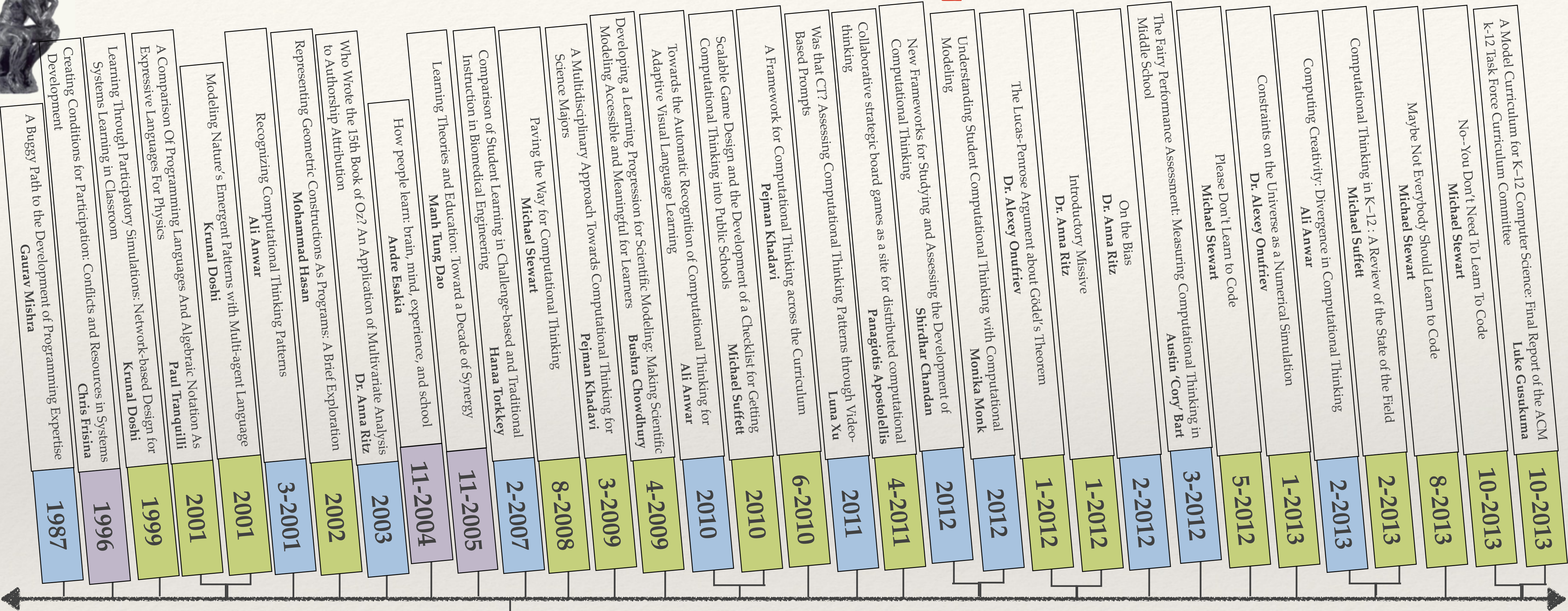
Timeline of Papers



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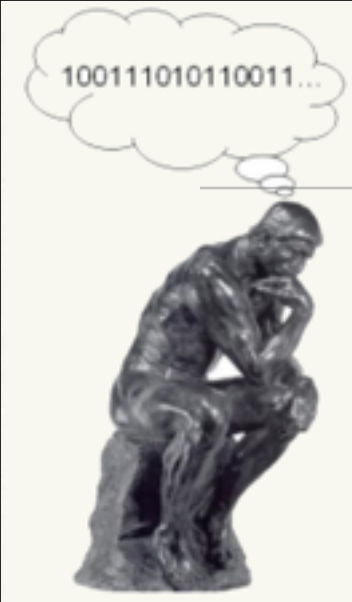
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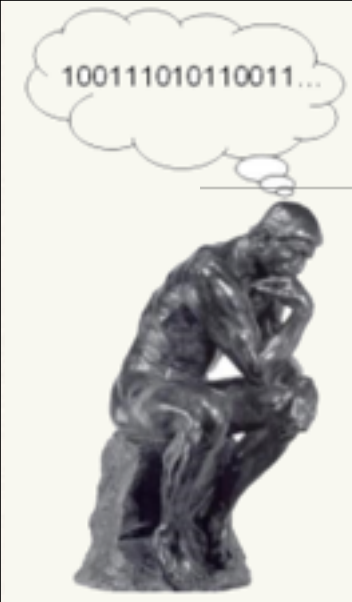
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Pedagogy
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 Learning



Structure of the Studies

- ❖ Scandinavian Projects (three generations)
 - ❖ AT (Copenhagen)
 - ❖ Utopia
 - ❖ Danish DUE
 - ❖ NLIS (took advantage of the VIRK)



Activity Theory

Russian designed:

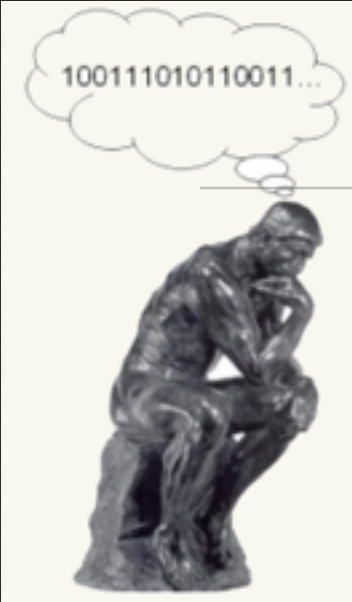
Alexei Leontiev (Leont'ev)

Sergei Rubinstein

They see human activities as complex, socially situated phenomena

It considers all people and objects in a 'system', as well as history, culture, and motivations of each entity

AT recognizes internal and external process by its members interacting with tools, in addition to the result from the interaction(s)



Participatory Design

Assumptions

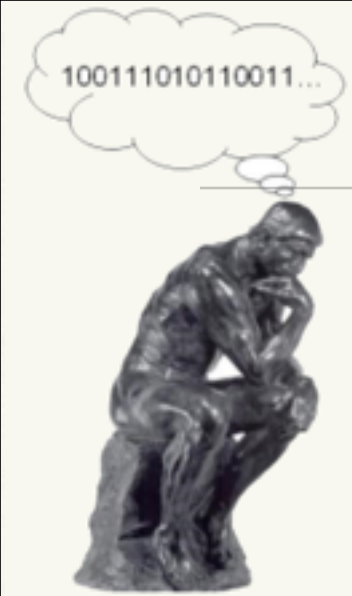
- ❖ Identification of and access to users
- ❖ User's initial and continued interests
- ❖ Fights paternalistic choices, encourages democratic and communal input/decision making
- ❖ Design, interaction, and implementation only occur while the process/project is running

Observations

- ❖ Education is problematic (self efficacy and organized instruction)
- ❖ Organizational structure sometime impedes participation

Implementations (current)

- ❖ Distributed Participatory design (crowdsourcing)
- ❖ Rapid Prototyping
- ❖ Q &A sites / forums / portals



Human Development

Grundtvig

Education rooted in own experiences, and discuss it with others

Anti-elitist

Collective growth

Engeström

Borrows a lot from Vygotsky's Cultural-Historical and Leontiev's Activity Theory

Constant artifact [model] reconstruction

Change occurs at different levels and times

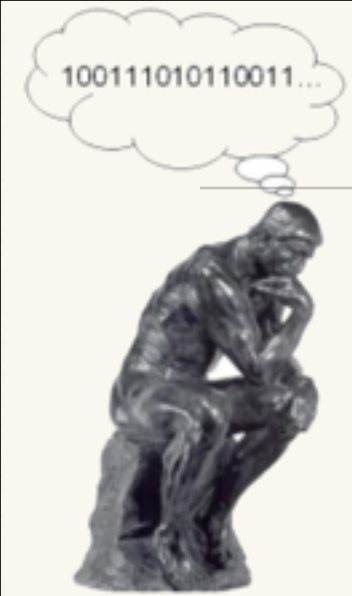
Methodological structure

FROM an analysis of the activity

TO a final new instrument into the organization

Zone of proximal development

OUTSIDE of current skill level and cognitive conception, there is a zone within which the person is capable of learning and is motivated to learn.



Human Development

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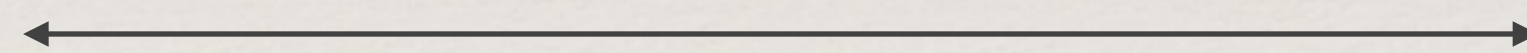
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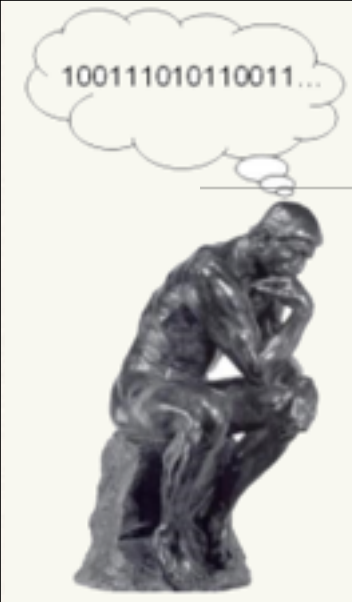
TO a final new instrument into the organization

Collective growth



Zone of proximal development

OUTSIDE of current skill level and cognitive conception, there is a zone within which the person is capable of learning and is motivated to learn.



Organizational Change Management CT

Evaluation

Why do the processes change with scale?

Goals

What other attributes effect the design?

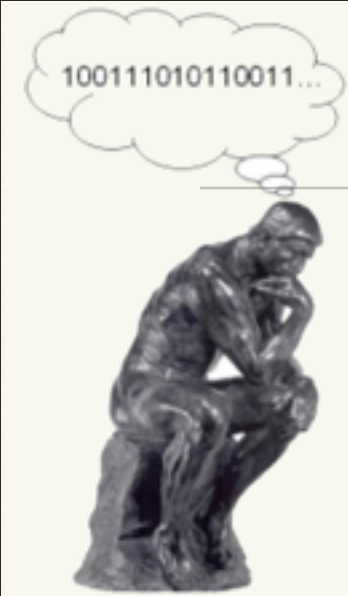
Innovation

Processes

Observations

Analysis

Feedback / Adaptation



Human Development

Grundtvig

Education rooted in own experiences, and discuss it with others

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Engeström

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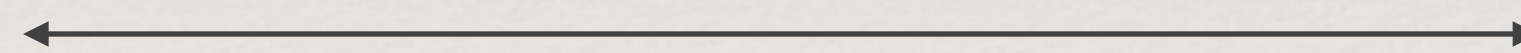
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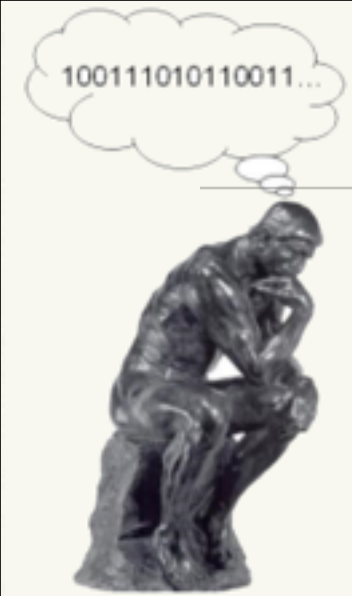
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Collective growth

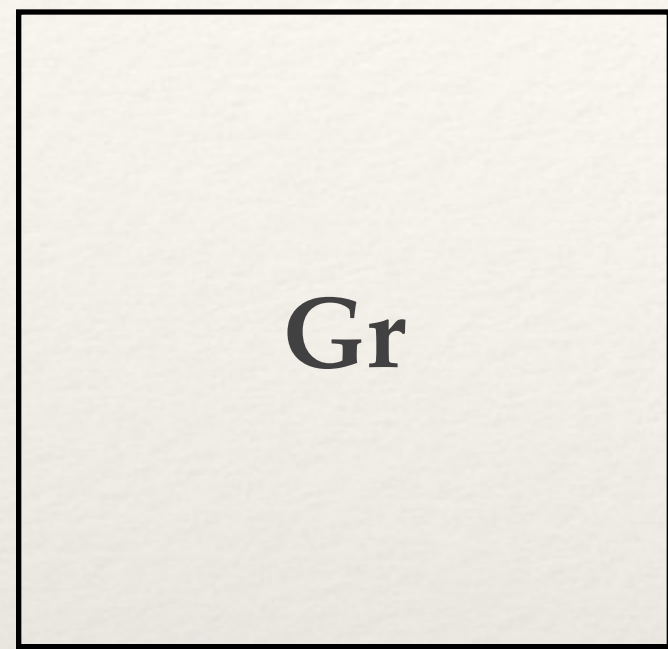


Zone of proximal development

OUTSIDE of current skill level and cognitive conception, there is a zone within which the person is capable of learning and is motivated to learn.



Participants / Users

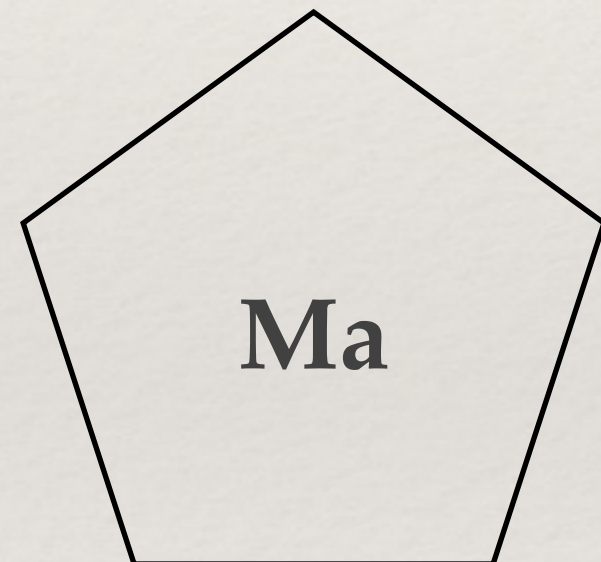
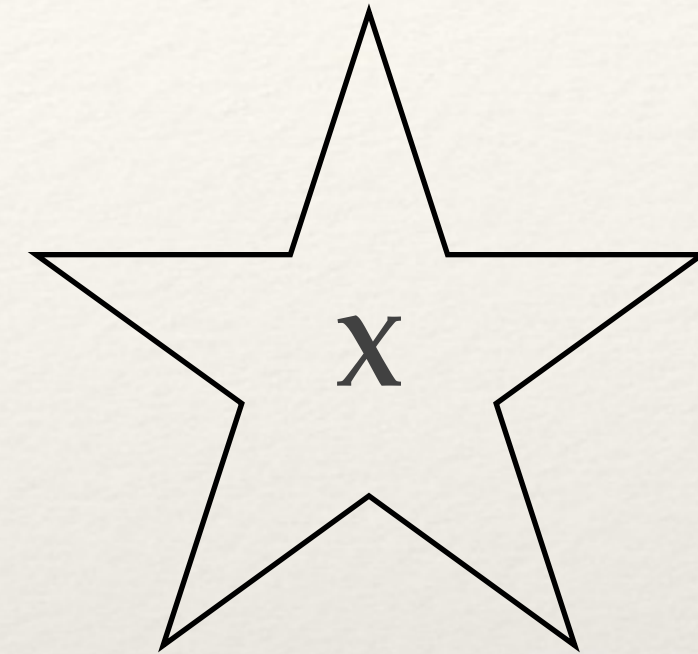


Group

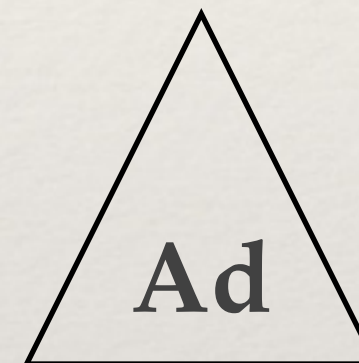


Scandinavian projects

eXecutive

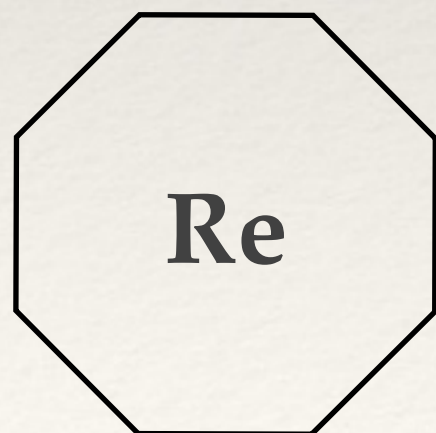
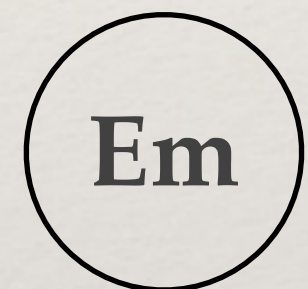


Manager



Administrator

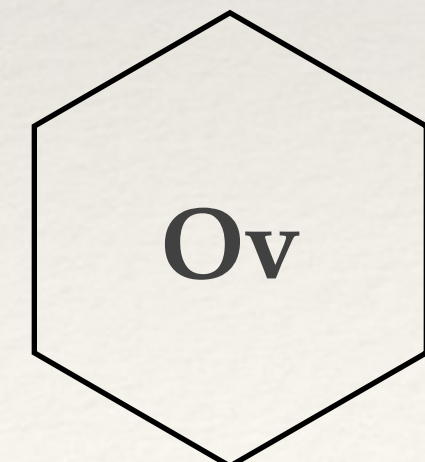
Employee

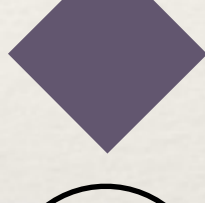
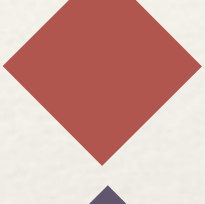
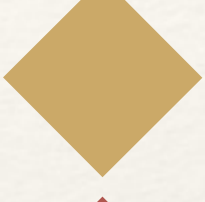
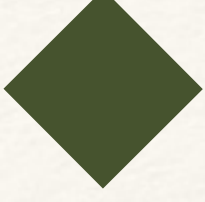


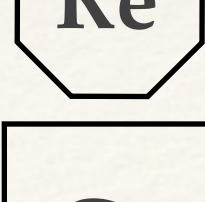
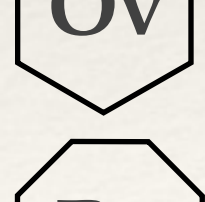
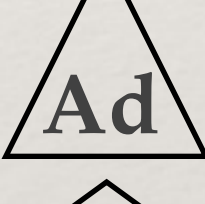
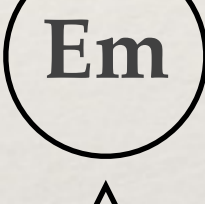
Researcher



Oversight

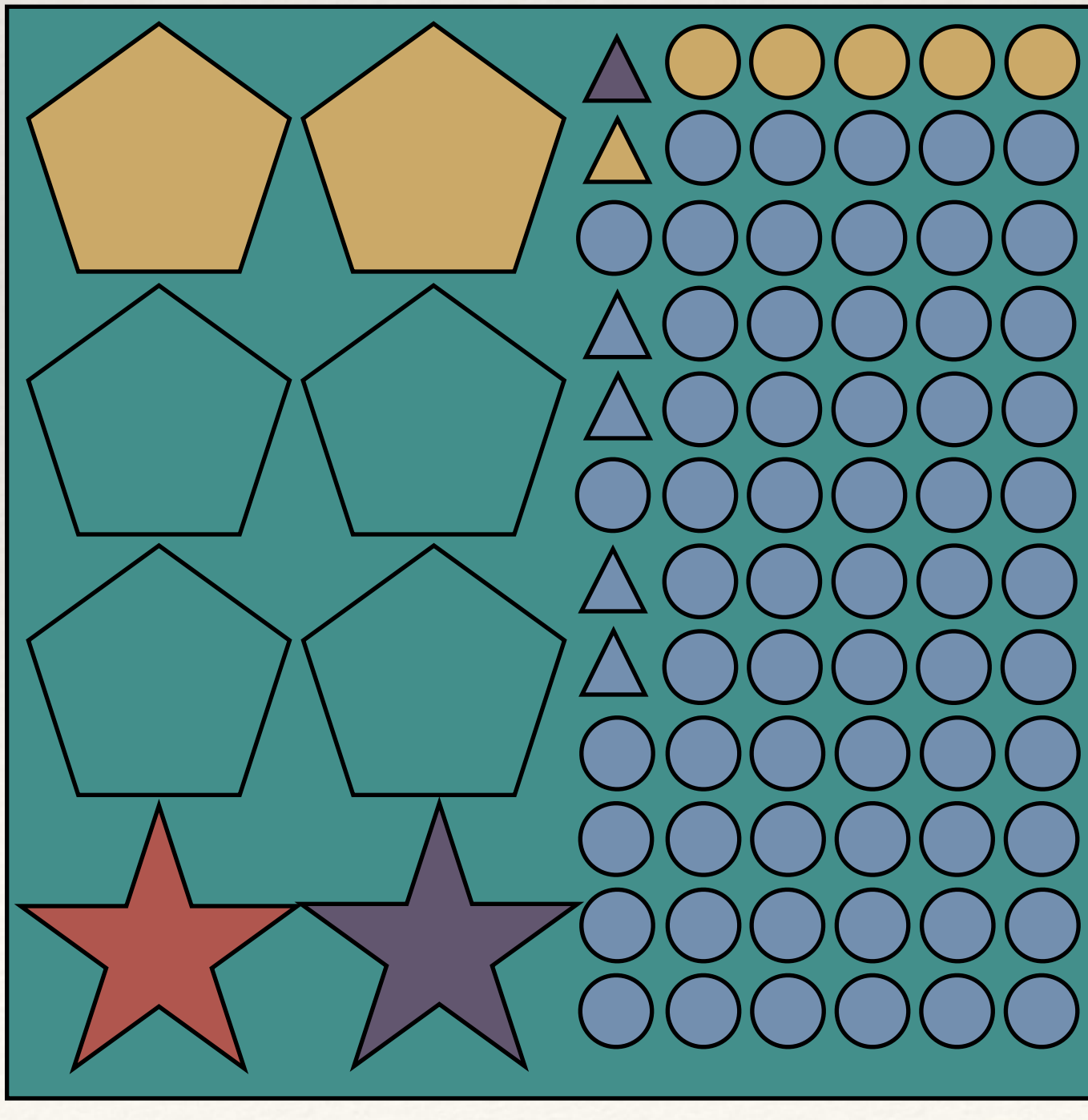
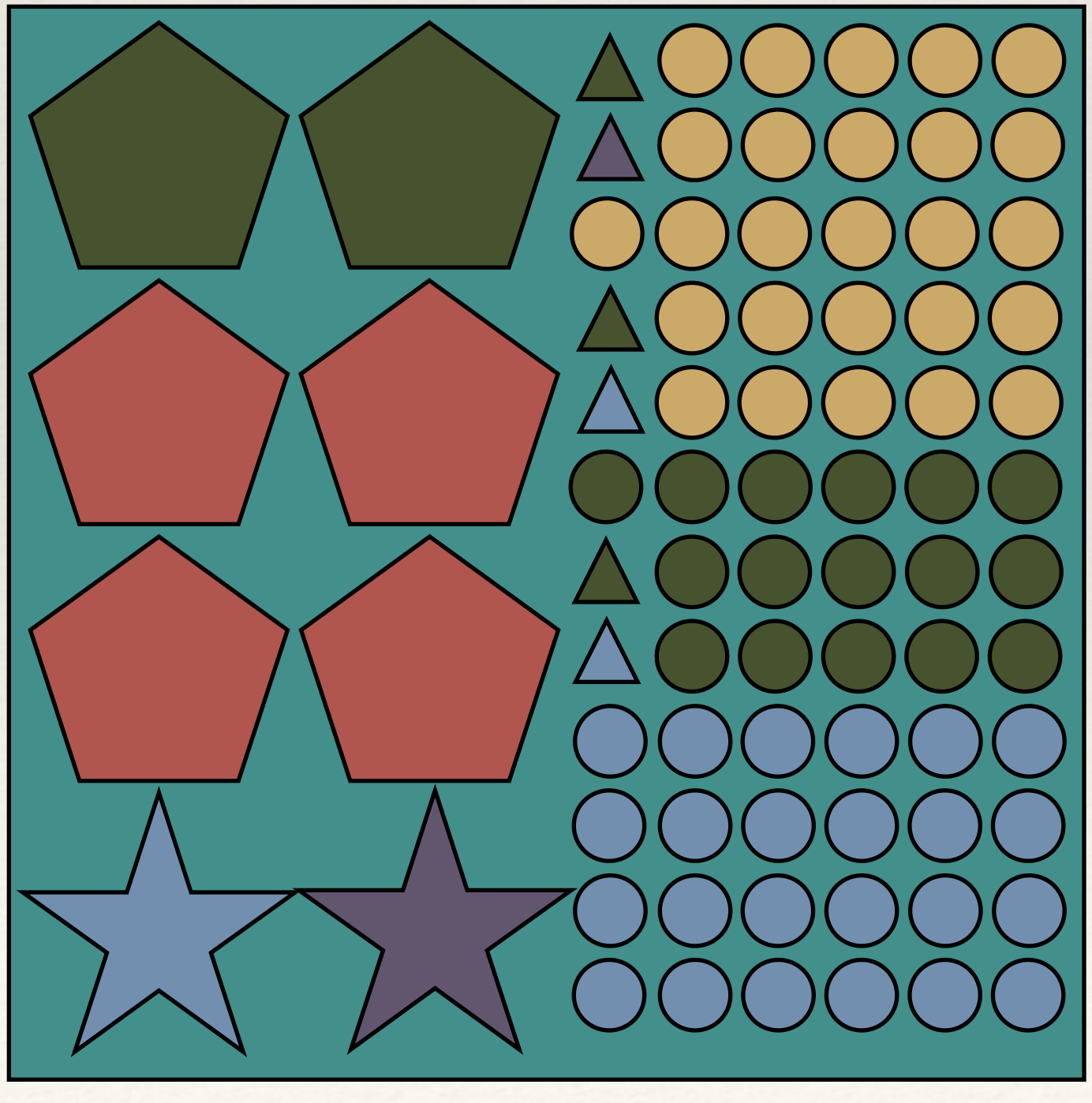
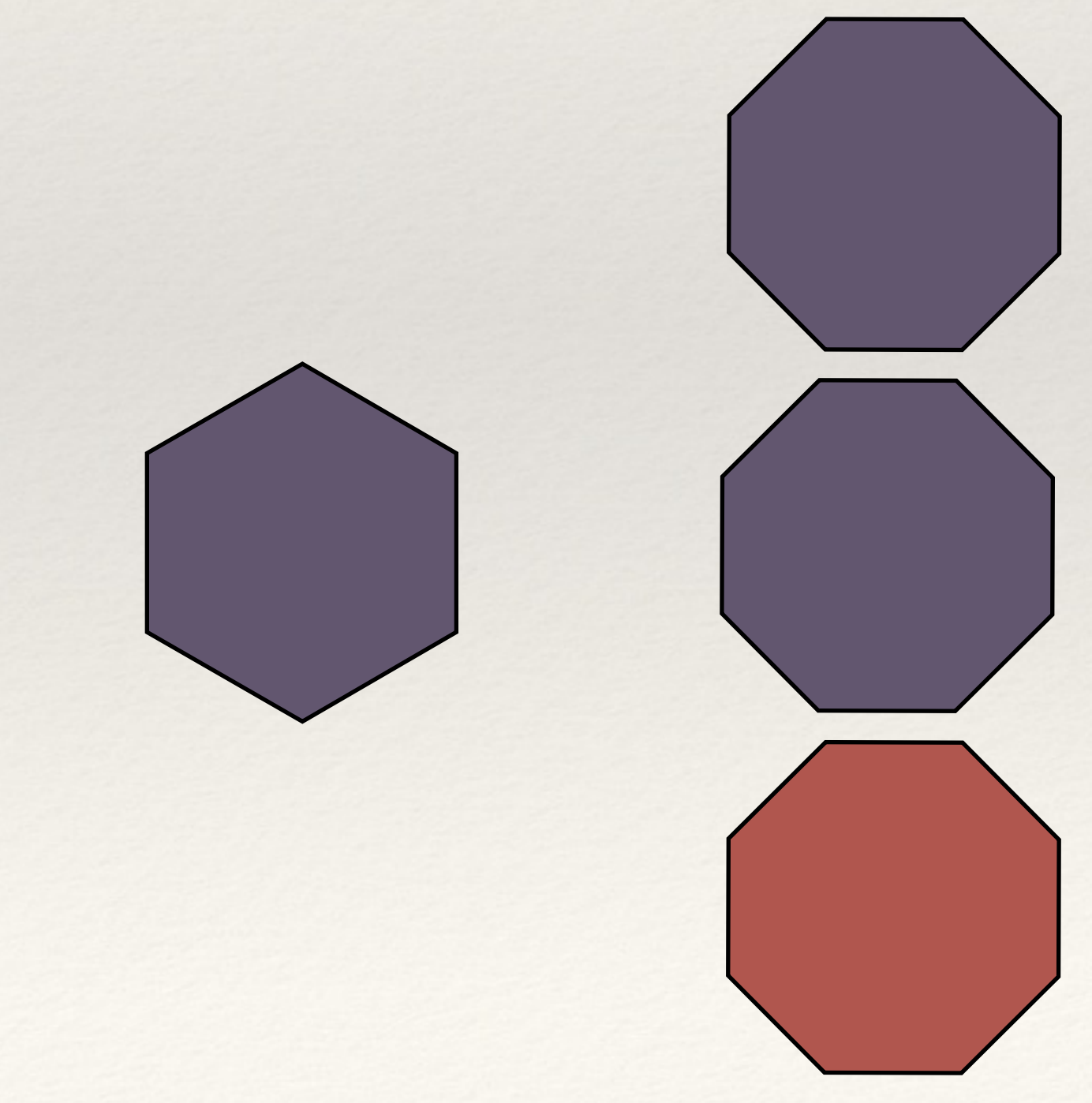
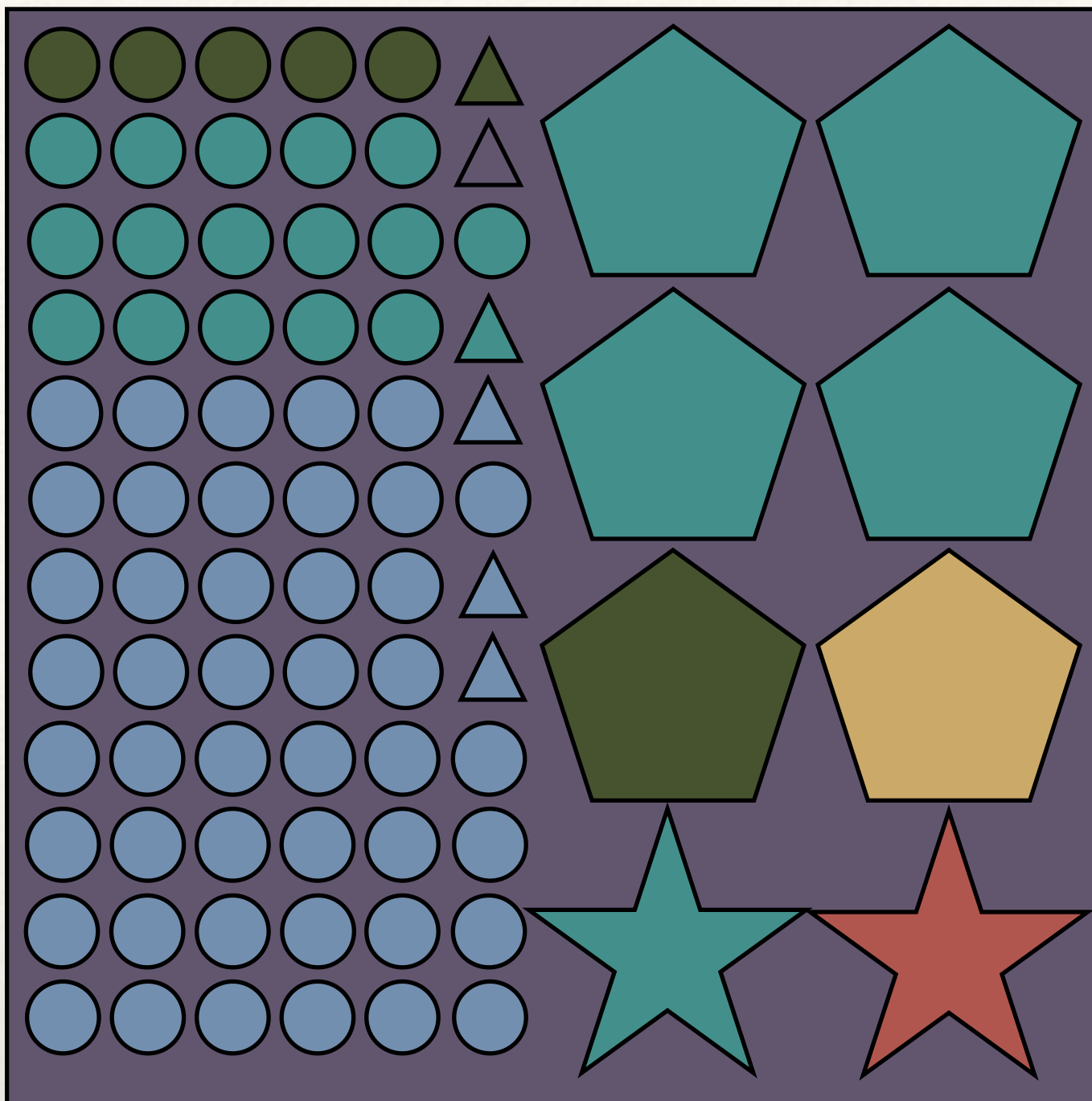
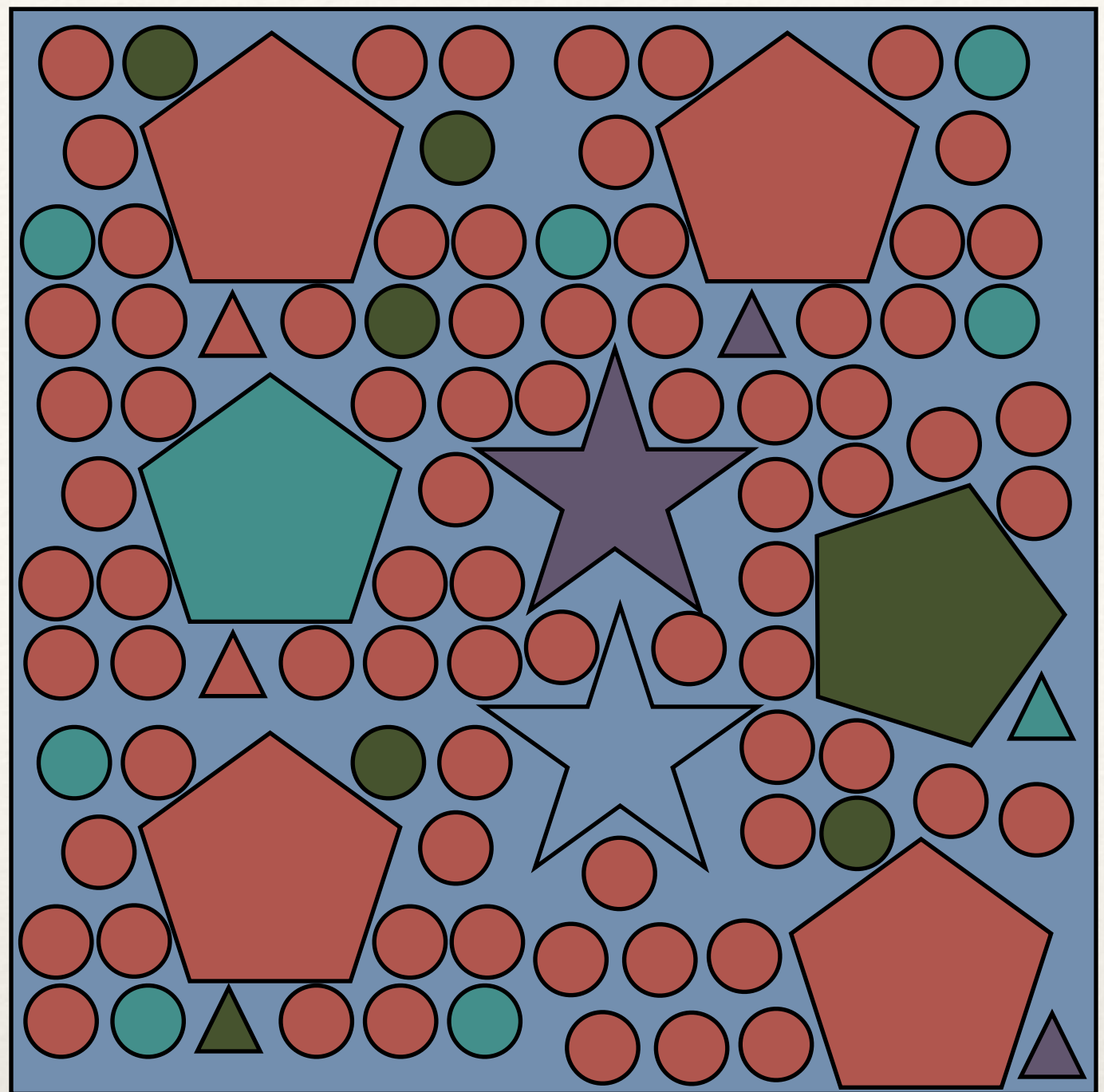
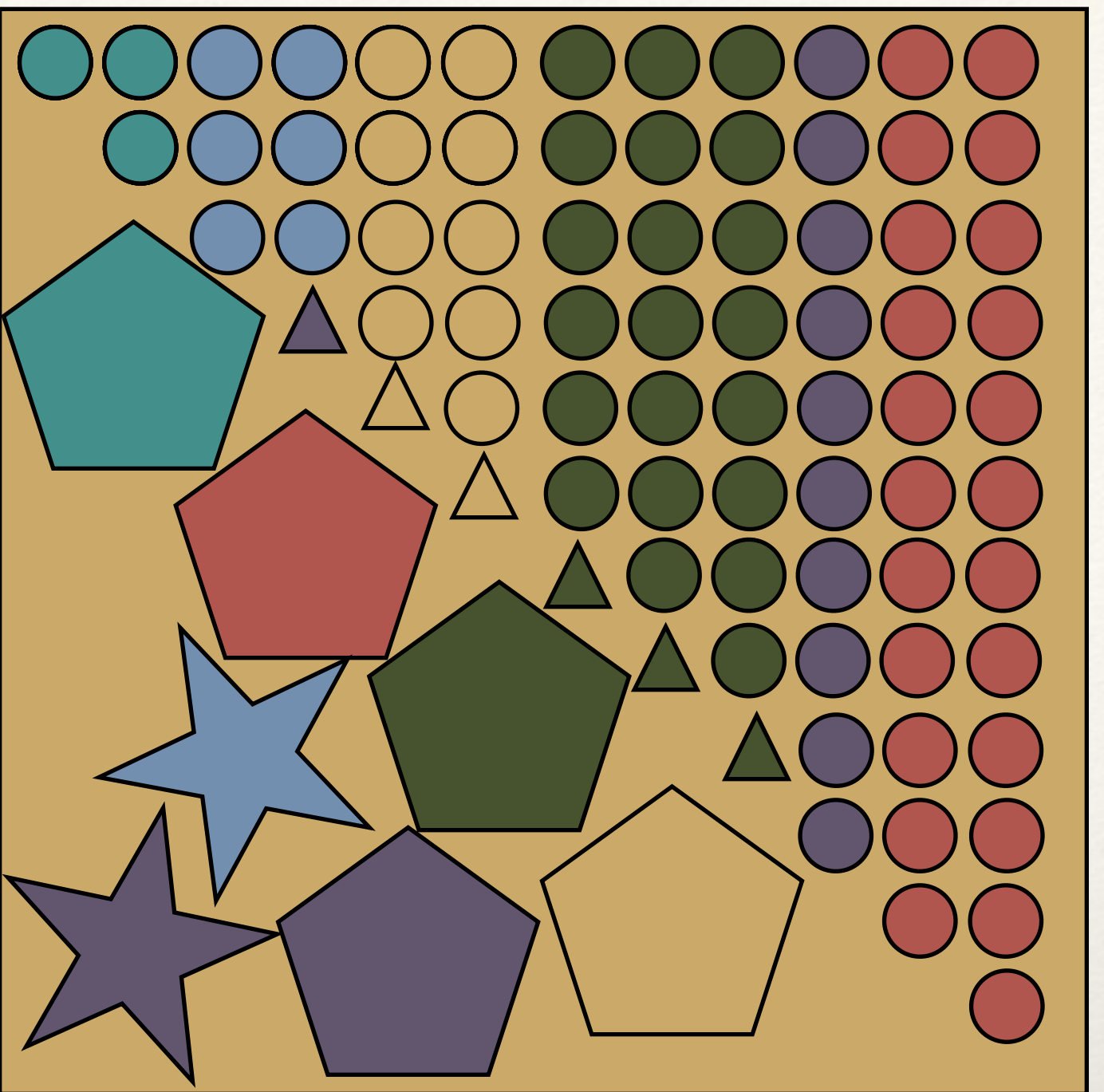


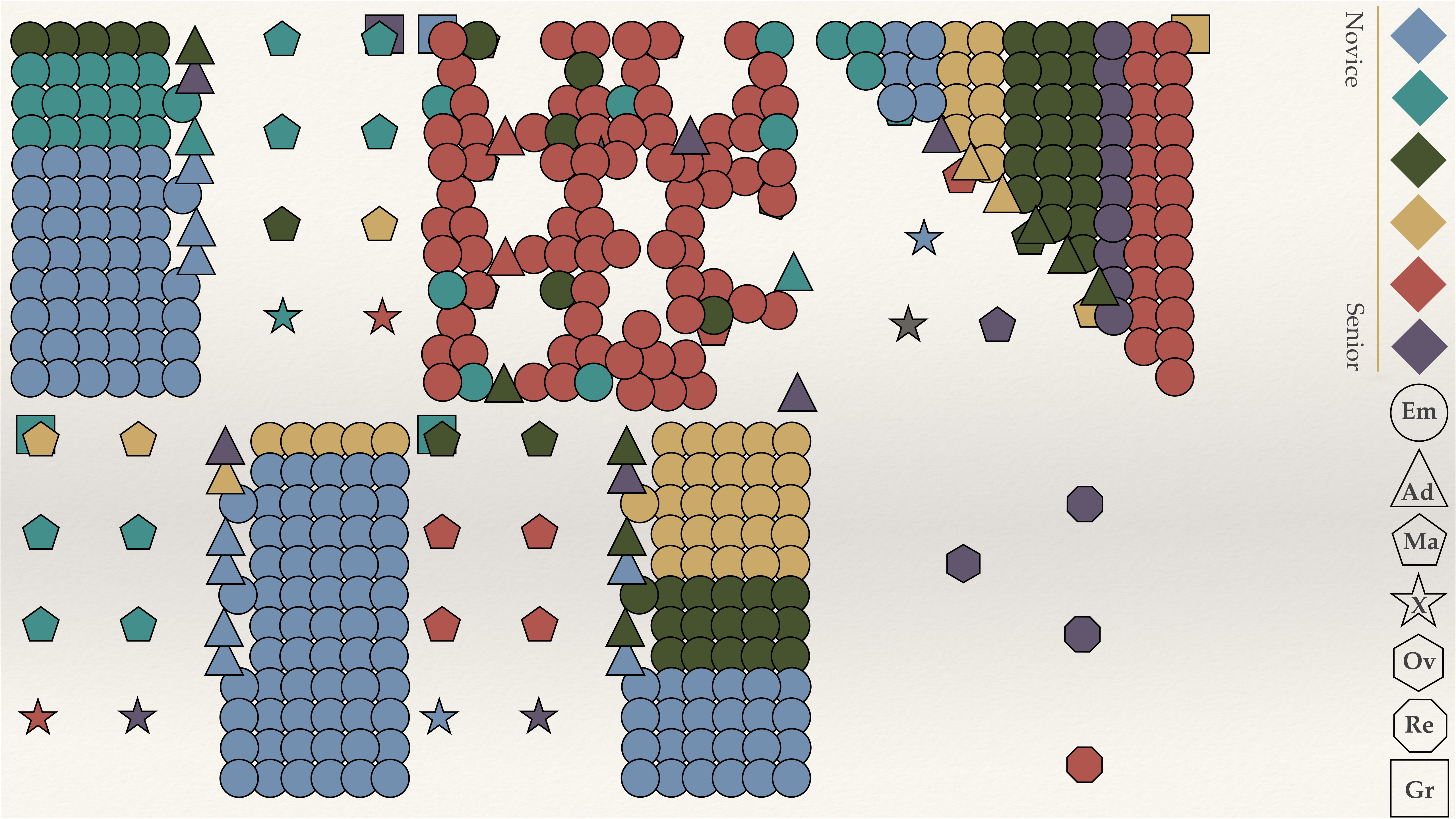


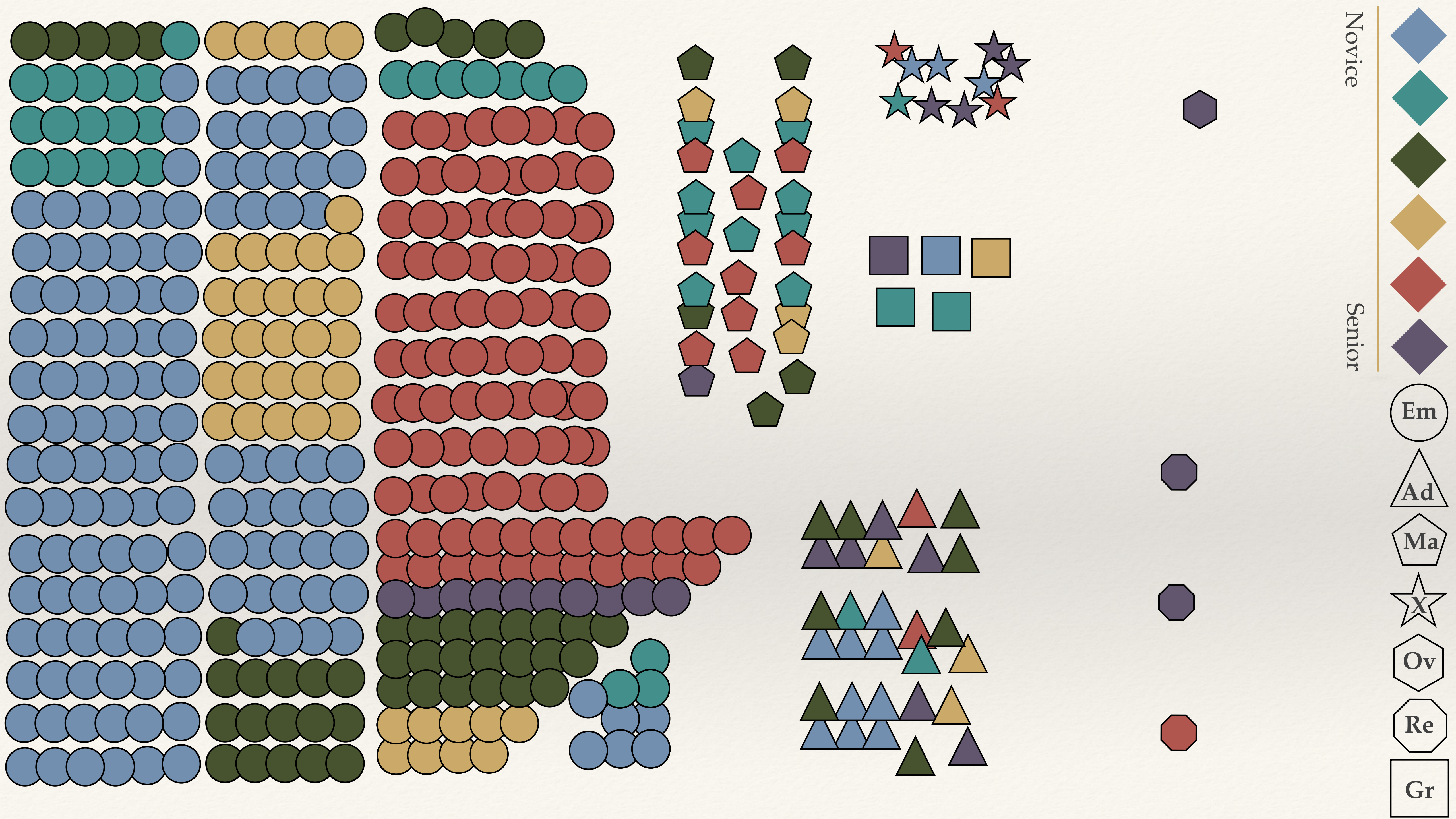


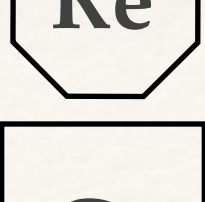
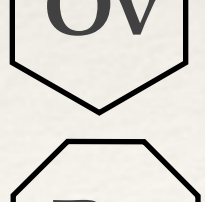
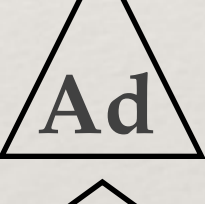
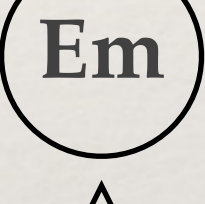
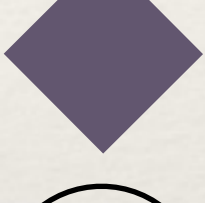
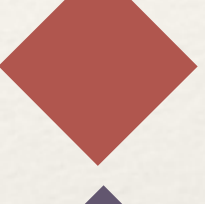
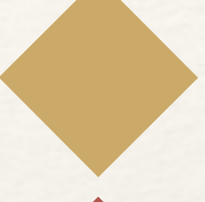
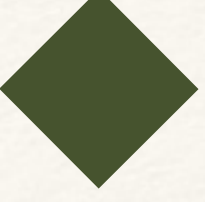
Novice

Senior









Em

Ad

Ma

X

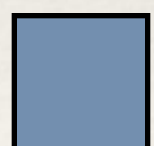
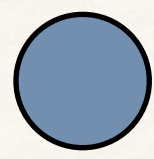
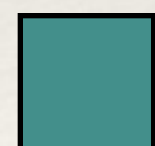
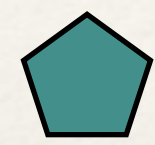
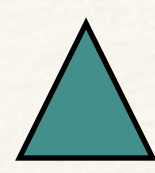
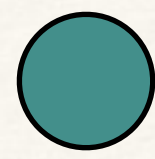
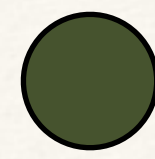
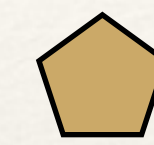
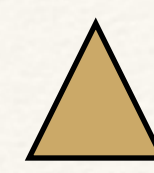
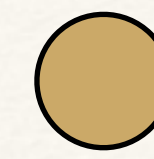
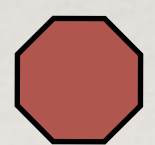
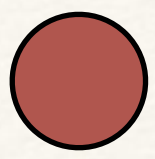
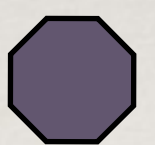
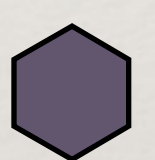
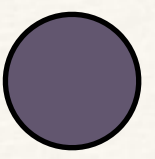
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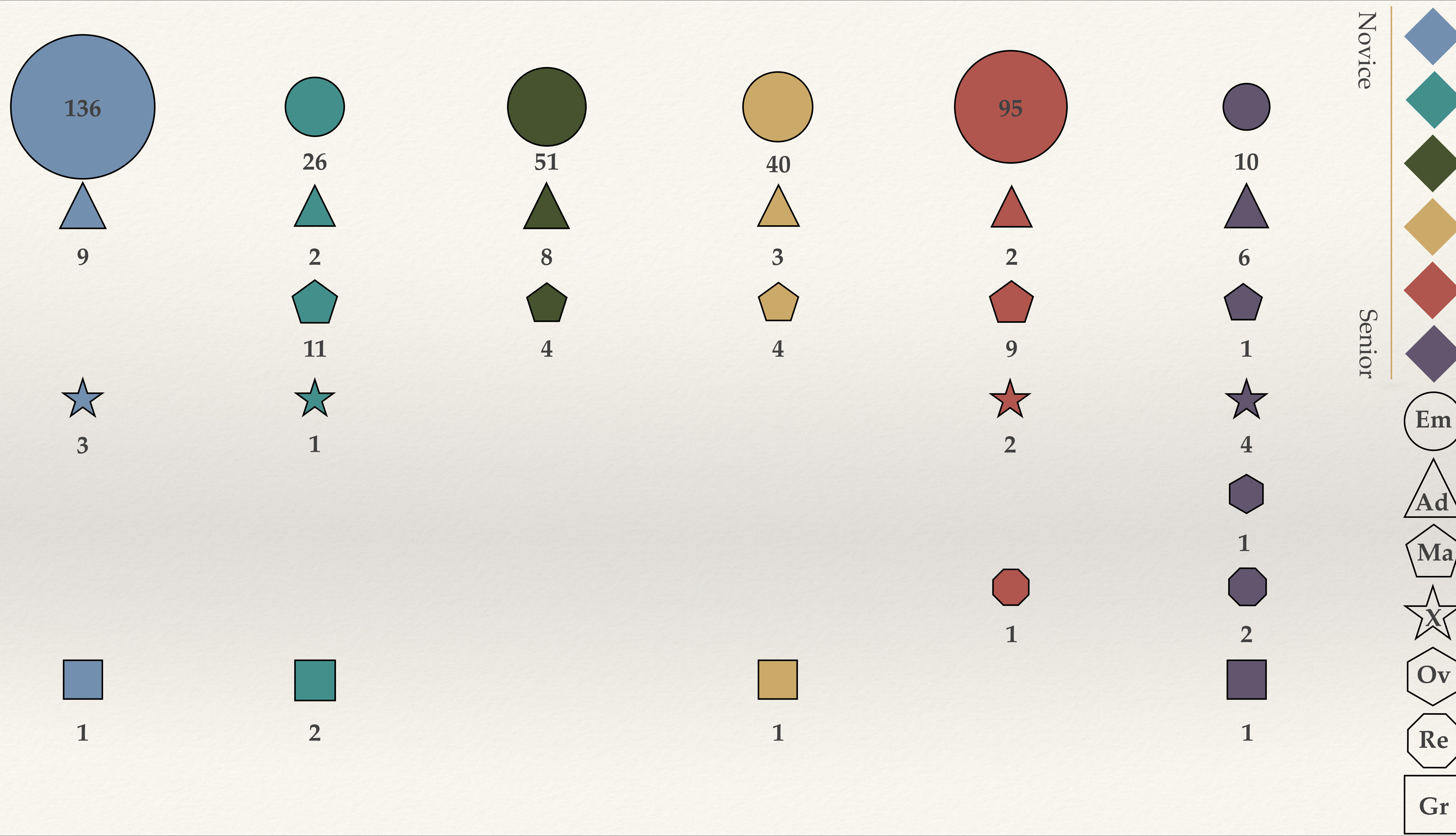
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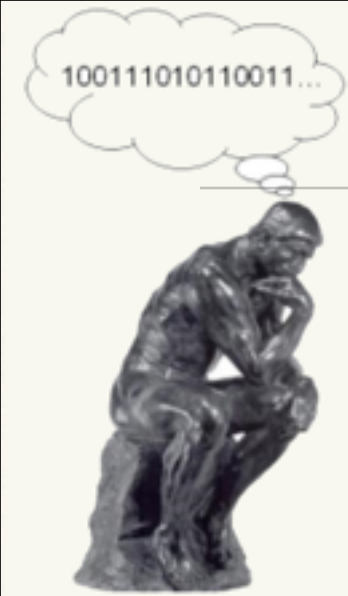
Gr

Novice

Senior







Design Assessment

Resource acquisition and allocation

Evaluations on user participation

conscripted interests and analysis for conflicts and and alignments

Education requirements

Continuous system efficacy (never ending introspection)

Robust feedback paths

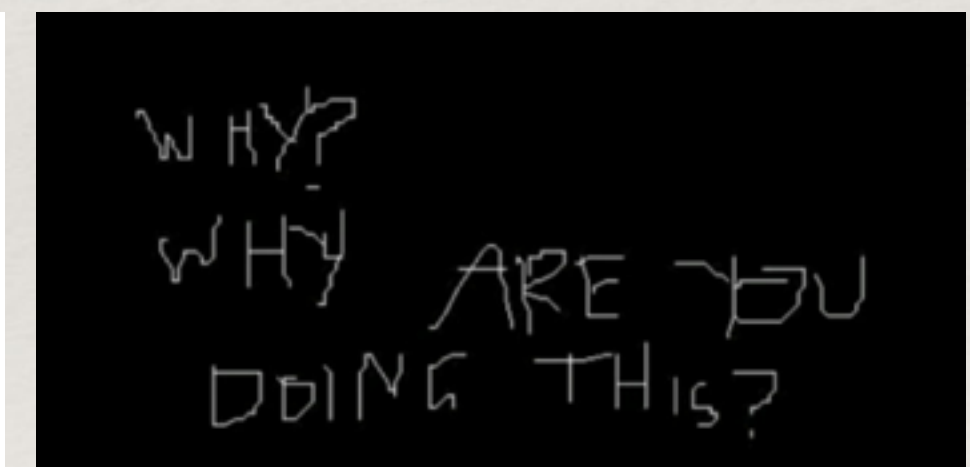
Appropriate voting techniques to ensure different voices / ideas are given weight and taken into consideration and implemented

Any implemented system MUST account for differences between entities, where no entity should compare to an immutable model of perfection

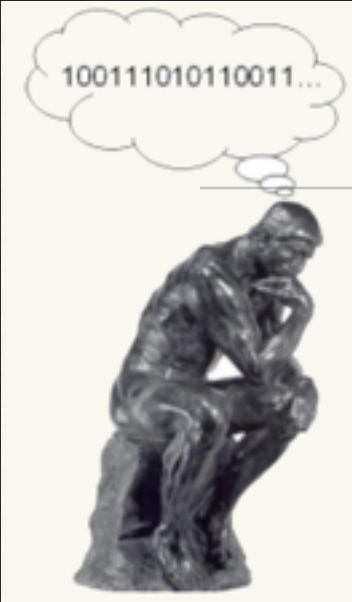
Aaron Koblin:

<http://www.aaronkoblin.com/work/thesheepmarket/>

Draw a left facing sheep using Amazon's Mechanical Turk



How do we enable ourselves to avoid becoming monotonous consumers, and more so [producing] participants?



Design Assessment (continued)

Everything doesn't need to be comparable by a computer intuitively

Amazon's price searching requires a department to be chosen

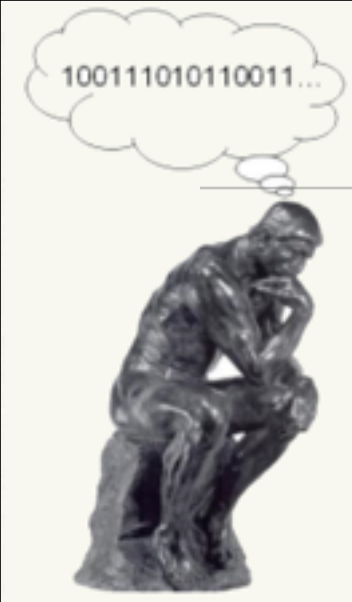
Lowe's compare feature can only compare 4 items

How do we assess financial motivations?

Workload / contribution balance?

There is a desire to understand, and drilling down requires appropriate data

There is a desire to solve, and building up requires appropriate settings and adequate experience



Contribution Towards VT

Since participation is necessary, is there a minimum, ideal, or maximum? How do we screen prospective students to achieve those percentages? What are the consequences if those percentages aren't met?

Potential Implementations

Student Government

Interdisciplinary interaction

Graduate vs undergraduate interaction

Student and Administration interactions

Employee / Department communication

Conspicuous open data

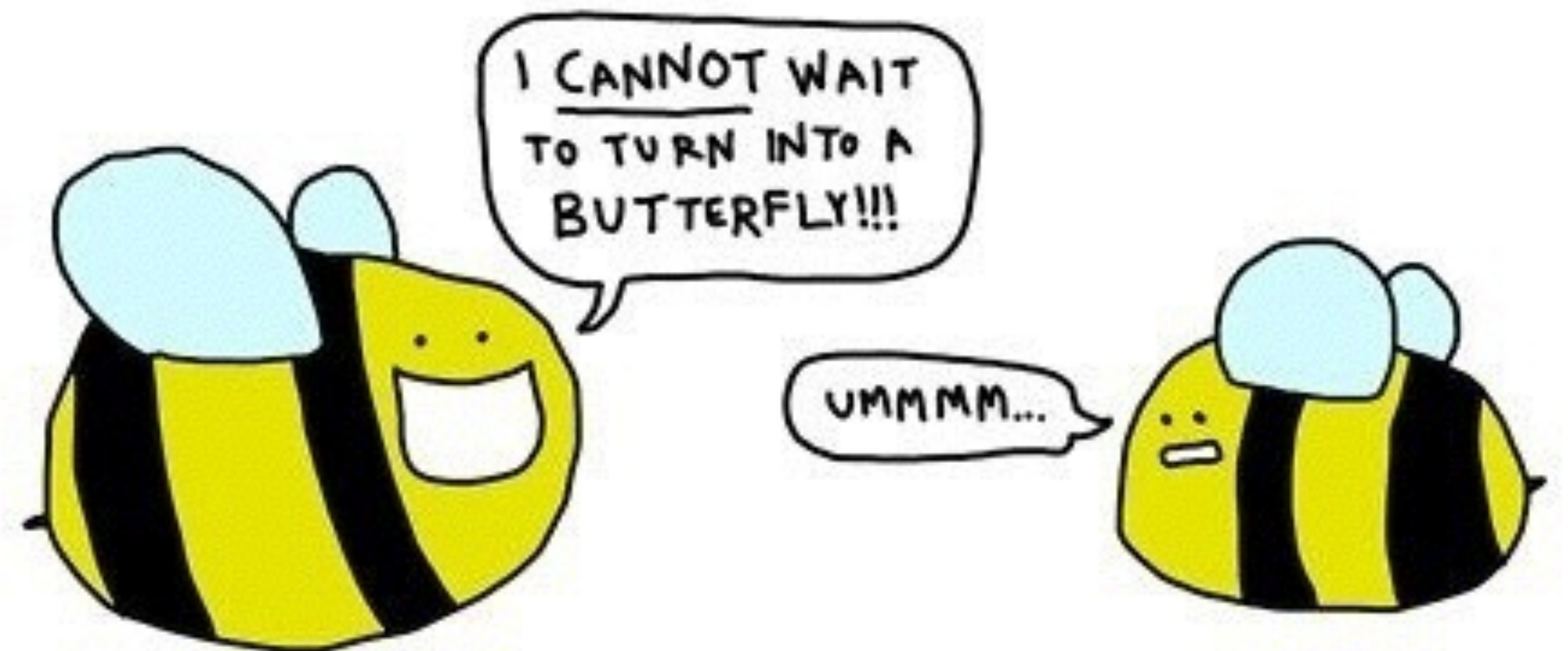
Clear results

WHAT DO YOU CALL AN
ALLIGATOR IN A VEST?



AN INVESTIGATOR.

OR: A Snappy Dresser



NO ONE HAD THE HEART TO TELL STEVE THE TRUTH.